

78950X^{Q&As}

Avaya Contact Center Select Implementation and Maintenance Exam

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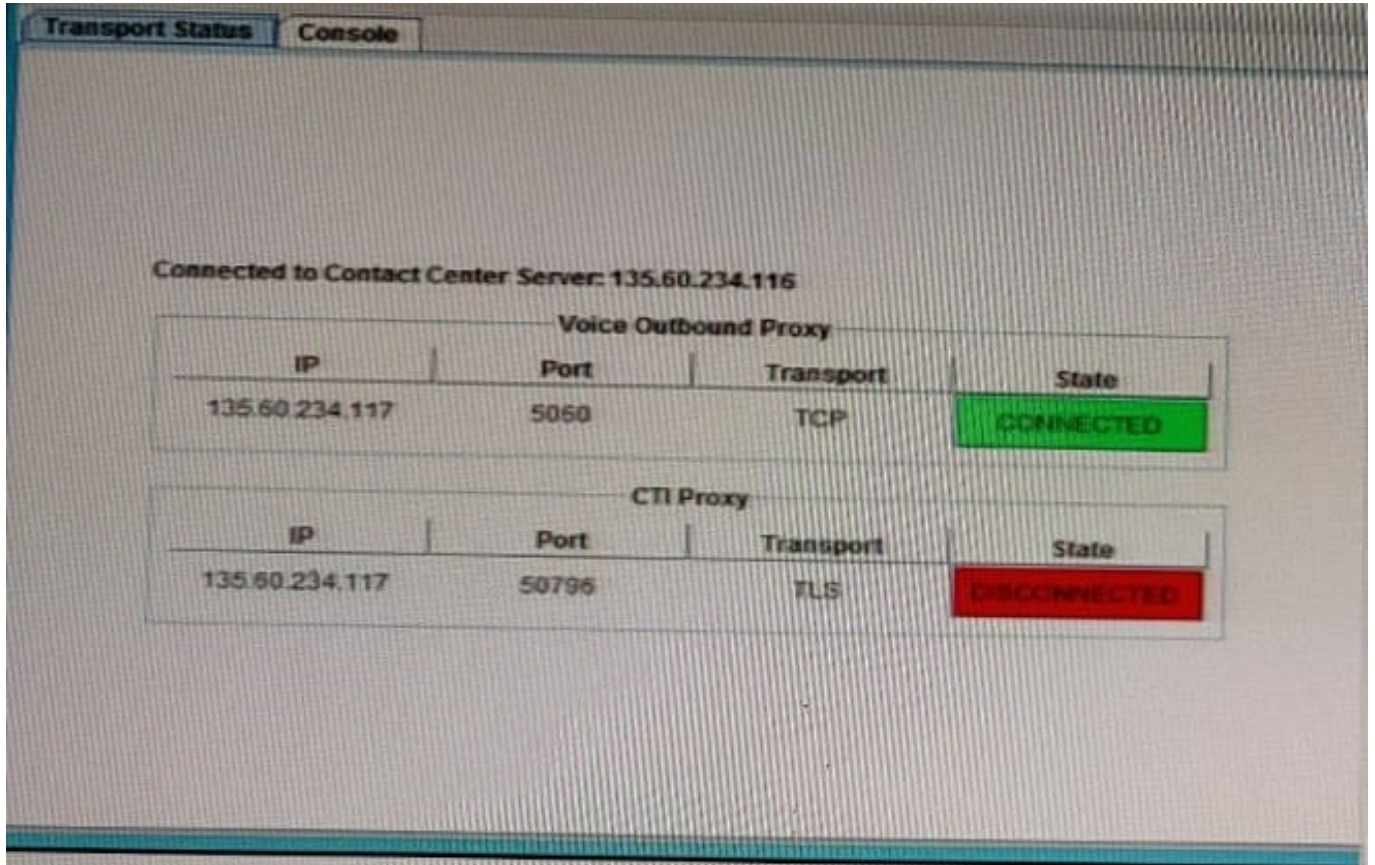
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QUESTION 1

Refer to the exhibit.



The SIP Gateway Manager Management Client is showing CTT Proxy is DISCONNECTED. From the information in the exhibit, what is the root cause of this problem?

- A. The TAPI/DevLink3 is not checked in Security Settings.
- B. The service password in IP Office does not match in ACCS.
- C. The system password does not match between IP Office and WebLM.
- D. The SIP Ext allocated for Avaya Contact Center Select (ACCS) has the Login code incorrectly set.

Correct Answer: A

QUESTION 2

In the Avaya Contact Center Select (ACCS) System Control and Monitor Utility, which steps will allow an individual service to be stopped and started?

- A. Enter the advanced password, right click on the service and select restart.
- B. Right click on the service and select reboot.

- C. Right click on the service and select restart.
- D. Enter the advanced password, right click on the service and select end process.

Correct Answer: A

QUESTION 3

The information used to populate Real Time Displays may be transmitted by using which two modes?

(Choose two.)

- A. Broadcast
- B. Unicast
- C. Anycast
- D. Multicast

Correct Answer: B

QUESTION 4

When configuring a scheduled backup using the Contact Center Database Maintenance utility, which three statements are true? (Choose three.)

- A. You can schedule multiple applications for backup in a single scheduling task.
- B. The backup folder contains backup files for each application you select.
- C. You can schedule on a frequency of a specific date.
- D. Regularly occurring backups create a new backup folder for the previous backup.
- E. You can only backup one database (either CCMS, CCMA, CCT, or CCMM) at a time.

Correct Answer: BCE

QUESTION 5

Which two tools are used to configure the email servers In Avaya Contact Center Select (ACCS)? (Choose two.)

- A. The ACCS Multimedia administration component
- B. The Configuration component of the ACCS Launchpad
- C. The outbound component of the ACCS Launchpad
- D. The ACCS Ignition Wizard

Correct Answer: AD

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