

# 840-450<sup>Q&As</sup>

Mastering The Cisco Business Architecture Discipline (DTBAD)

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**QUESTION 1**

According to the Cisco Business Architecture methodology, to what do you map business capabilities?

- A. solutions maturity
- B. technical solutions
- C. business solutions
- D. financial outcomes

Correct Answer: C

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**QUESTION 2**

Which tool evaluates the ability of the business to execute on solutions?

- A. customer journey map
- B. business motivation model
- C. business roadmap
- D. internal and external influencers chart

Correct Answer: A

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**QUESTION 3**

DRAG DROP

Drag and drop the descriptions from the left onto the correct maps on the right. Not all options are used.

Select and Place:

identifies the key technology components that are required throughout the customer journey	customer journey map
identifies the key business processes and resources that are required throughout the customer journey	business journey map
identifies how the customer views an organization by putting interactions in the context of their broader goals, objectives, and activities	technology journey map
identifies the strengths, weaknesses, opportunities, and threats	

Correct Answer:

	identifies how the customer views an organization by putting interactions in the context of their broader goals, objectives, and activities
	identifies the key business processes and resources that are required throughout the customer journey
	identifies the key technology components that are required throughout the customer journey
identifies the strengths, weaknesses, opportunities, and threats	

**QUESTION 4**

What do maturity levels help you to determine?

- A. how much consideration to give to a stakeholder
- B. only the level of customer maturity
- C. if, when, and how to engage with a business-led approach
- D. only the level of team maturity

Correct Answer: C

**QUESTION 5**

Which tool enables stakeholders to visualize the process that enables them to reach the target state of the business?

- A. business model canvas
- B. customer journey map
- C. business roadmap
- D. business motivation model

Correct Answer: C

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