



9L0-008^{Q&As}

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**QUESTION 1**

You are attempting to power a Mac mini (original) with an 85 Watt power adapter. Will this work?

- A. Yes
- B. No

Correct Answer: A

QUESTION 2

On a MacBook Pro, Safe Sleep ensures that _____.

- A. any open IP ports from services are closed before putting the machine to sleep
- B. the machine is locked with a configured password after a specified amount of time
- C. data stored in main memory will not be lost should the system shut down due to power loss while the machine is asleep
- D. the user is prompted to save documents in any open applications before machine is put to sleep using the Sleep command from the Apple menu

Correct Answer: C

QUESTION 3

A customer brings a Power Mac G5 to your service center for repair. After finding the serial number, which TWO of the following sources will display the proper AppleCare name for that Power Mac G5? SELECT TWO

- A. GSX
- B. Console
- C. System Profiler
- D. About This Mac
- E. Apple Name Tool
- F. Apple Hardware Test
- G. Apple Support website

Correct Answer: AG

QUESTION 4



Where is the best place for a customer to look for information about locating her Mac's serial number?

- A. Downloads
- B. Discussions
- C. Service News
- D. User's manual

Correct Answer: D

QUESTION 5

- A. Can you open any files?
- B. Is your Mac connected to a network?
- C. Can you open other AppleWorks files?
- D. What version of AppleWorks are you using?

Correct Answer: C

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