



# 9L0-008<sup>Q&As</sup>

Macintosh Service Certification Exam

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### QUESTION 1

- A. Can you open any files?
- B. Is your Mac connected to a network?
- C. Can you open other AppleWorks files?
- D. What version of AppleWorks are you using?

Correct Answer: C

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### QUESTION 2

A customer iBook G4 forgets the time and date when the main battery is completely drained and there is no AC adapter connected for several hours. Is this behavior normal?

- A. Yes
- B. No

Correct Answer: A

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### QUESTION 3

Which THREE of the following components should you be very careful with, when working inside an Apple portable?  
SELECT THREE

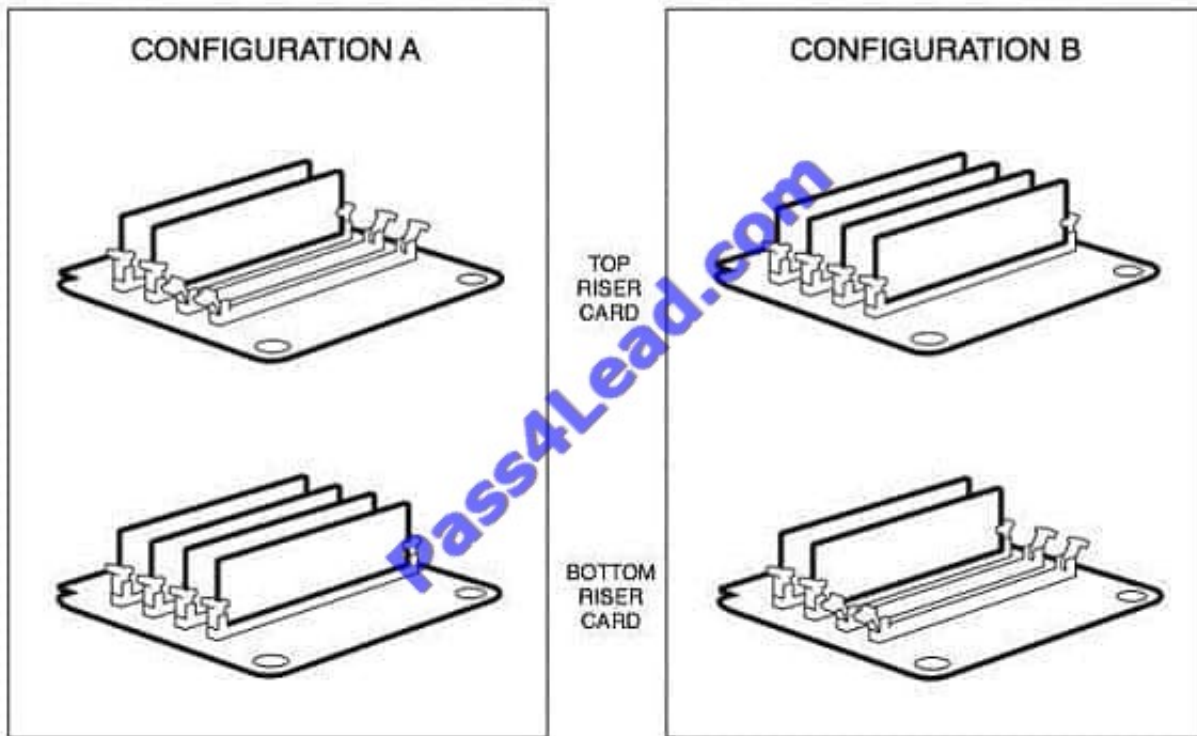
- A. Plastic tab
- B. Small screw
- C. Ribbon cable
- D. Deflection coil
- E. Anode aperture
- F. Flyback transformer

Correct Answer: ABC

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### QUESTION 4

Examine the exhibit. Which of these is a valid memory configuration for a Mac Pro (Early 2008)?



A. Configuration A: Two DIMMs on top riser card, four DIMMs on bottom riser card.

B. Configuration B: Four DIMMs on top riser card, two DIMMs on bottom riser card.

Correct Answer: B

### QUESTION 5

Which THREE of the following items are appropriate to use for ESD prevention? SELECT THREE

- A. Metal work surface
- B. CRT discharge tool
- C. Grounded work mat
- D. Wrist strap and cord
- E. Wireless wrist strap
- F. Static-shielding bags

Correct Answer: CDF

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