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QUESTION 1

Which of the following statements describes how CCFL backlighting is similar to LED backlighting when troubleshooting backlighting issues in Apple displays?

A. Both types of displays use fluorescent lights.

B. Both types of displays use light emitting diodes.

C. Both types of displays are diagnosed identically.

D. Both types of displays have components that are individually replaceable.

Correct Answer: C

Similarities

In terms of troubleshooting and servicing the LCD, much of the diagnostic and repair process is the samebecause the LCD panel is a single service part.

Problems involving pixels and no video issues are common to CCFL and LED LCDs.

Differences

LCDs with CCFL backlighting have a continuous light source across the width of the screen. LCDs with LEDbacklighting have points of light within the screen area. This leads to different solutions for diffusing the light into an even level

throughout the LCD panel. An inverter board for converting DC to AC is not needed for LED LCDs. While CCFLs require stepped-up ACvoltage to operate, LEDs are low voltage DC devices. With LED backlit displays a single LED or a substring can fail and there is localized darkening of the string.

In some situations, if the LED is over driven you can get "hot spots."

QUESTION 2
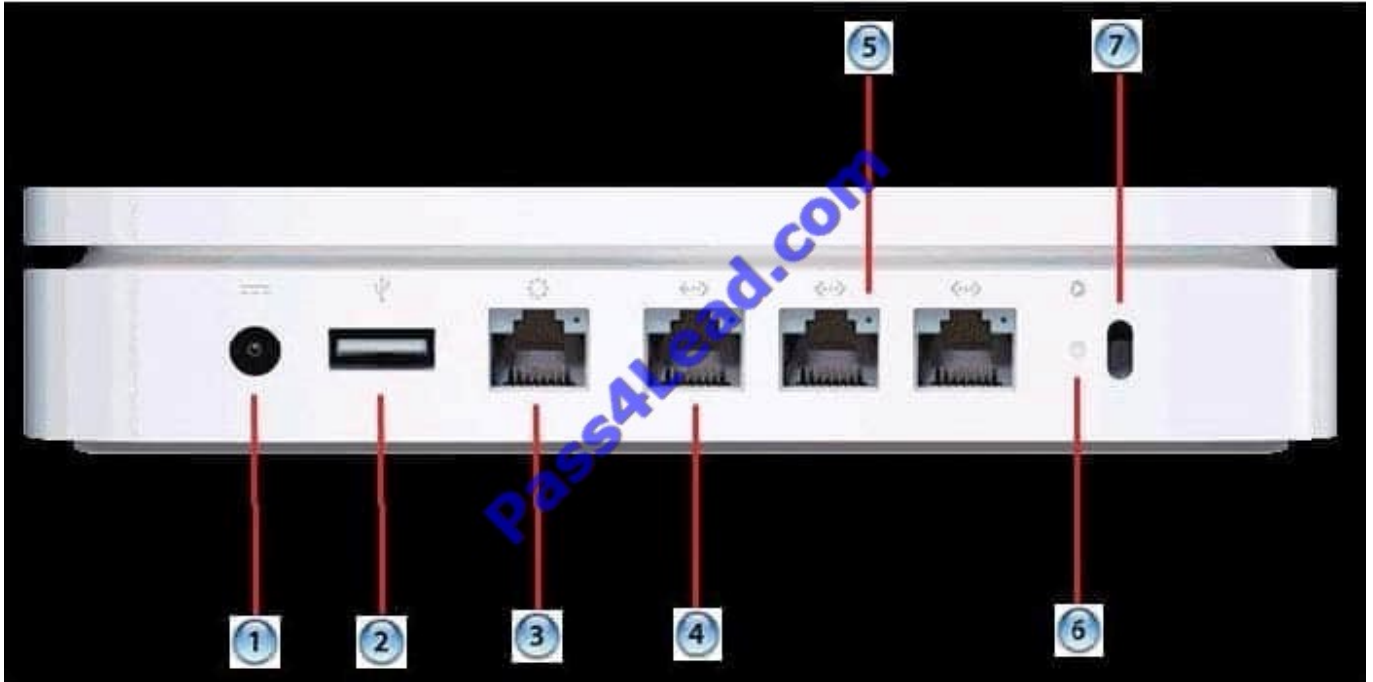
Apple sells customer information to other marketers.

A. True

B. False

Correct Answer: B

QUESTION 3

Examine the exhibit.

What AirPort Extreme port does the number 3 identify?

A. USB

B. LAN

C. WAN

D. Power

E. FireWire

Correct Answer: C

The rear panel of the AirPort Extreme contains the ports for sharing, network connections, a security slot, and a reset button:

1.Power 2.USB 2.0 port 3.Gigabit WAN port 4.Gigabit LAN ports (3) 5.Link light (4) 6.Reset button 7.Security slot

QUESTION 4

If the embedded battery with exposed cell packs from a MacBook Air (Late 2010) is dropped during service, it should always be replaced.

A. True

B. False

Correct Answer: A

Best Practices The battery contains several soft battery cells. Do not press on the battery cells with your fingers, and do nothandle the battery pack in any way that might apply any physical pressure to these cells. Do not drop a loosebattery. If the battery is dropped, replace the battery.

QUESTION 5

When replacing a MacBook Air (Late 2010) embedded battery, it is acceptable to flex or twist the battery pack to aid in removal.

A. True

B. False

Correct Answer: B

Tip: Whenever you handle the battery, hold the battery carefully by its edges only. Do not puncture or presson battery. If mylar covering battery is punctured, do not re-use battery. Do not drop the battery. If settingbattery aside, make sure surface is clean and free of dust, dirt, screws, etc.

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