9L0-412 ^{Q&As}

OS X Support Essentials 10.8 Exam

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QUESTION 1

Along with IMAP, POP, and SMTP, which protocol does the Mail application in OS X Mountain Lion support?

A. MAPI

B. Exchange Web Services

C. CalDAV

D. WebDAV

Correct Answer: B

QUESTION 2

Which OS X startup keyboard shortcut causes the system to display the most detailed information about the startup process?

A. Command-S

B. Shift

C. F12

D. Command-V

Correct Answer: D

QUESTION 3

How can you display the contents of a hidden folder on a mounted volume in Finder?

A. From the Go menu, choose "Go to Folder," enter the path to the hidden folder, and click Go.

B. From the View menu, choose "Show hidden items."

C. From the Finder menu, choose Preferences, and select "Show hidden items."

D. Select the volume icon and choose "Show hidden items" from the Action menu.

Correct Answer: A

QUESTION 4

An OS X Mountain Lion computer is connected to both an Ethernet and a Wi-Fi network. How can you specify which interface the Mac will use to access the Internet?

A. Use Internet Connect to select the preferred interface, and disable the other interface(s).

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B. Enter a DNS configuration for the preferred interface, and delete the DNS configuration for the other interface(s).

C. Assign a public IP address to the preferred interface, and a private IP address to the other interface(s).

D. Use the Set Service Order action to move the preferred interface to the top of the Service Order list.

Correct Answer: D

QUESTION 5

When an OS X computer starts up and a standard user logs in, in what order do the three components below launch?

A. 1. login items

2.

 launch agents

3.

 launch daemons

B. 1. launch agents

2.

 login items

3.

 launch daemons

C. 1. launch daemons

2.

 launch agents

3.

 login items

D. 1. launch daemons

2.

 login items

3.

 launch agents

Correct Answer: D