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QUESTION 1

Which of the following is NOT a good step to take when working on-site on a computer\?

- A. Place parts on the floor.
- B. Use a grounded ESD mat
- C. Wear a grounded ESD wrist strap.
- D. Check the polarity of the grounded power outlet.

Correct Answer: A

QUESTION 2

How do you reset the SMC of a MacBook Pro (Retina, 13-inch, Early 2013)?

- A. Press the internal SMC reset button near the SSD slot.
- B. Disconnect the main battery, then hold down the power button down for five seconds.
- C. Shut down the MacBook Pro and unplug for fifteen seconds. Attach the power adapter and wait five seconds, then press the power button.
- D. Plug in the MagSafe power adapter and shut down the computer. Using the system keyboard, press the Shift-Option-Control keys and the power button at the same time

Correct Answer: D

QUESTION 3

Apple recommends a DIMM installation scheme for the Mac Pro (Late 2013) that:

- A. Increases processing power
- B. Enhances graphics processing
- C. Optimizes system cooling
- D. Enables use of special memory modules

Correct Answer: D

Explanation: Apple recommends that you use Apple-approved DIMMs. You shouldn't use DIMMs from older Mac Pro computers in your new Mac Pro. You can purchase Apple-branded memory online from the Apple Store or by visiting an Apple Retail store or Apple Authorized Reseller . Reference: <https://support.apple.com/en-us/HT6054>

QUESTION 4

Before leaving your bench to take a logic board to a storage place, where should you place the logic board?

- A. On top of an ESD shielding bag
- B. Inside an ESD shielding bag
- C. Inside a cardboard box
- D. On a metal table

Correct Answer: B

QUESTION 5

Which two components inside an iMac are energized if the computer is plugged in, even when the computer is turned off? SELECT TWO.

- A. Logic board
- B. Hard drive
- C. Memory
- D. Speakers
- E. Power supply
- F. LCD

Correct Answer: EF

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