9L0-066^{Q&As}

OS X Yosemite Troubleshooting

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QUESTION 1

Joseph enabled FileVault 2. He then forgot the administrator password. How can you help Joseph?

A. Ask Joseph to startup from OS X Recovery and choose

B. Have Joseph startup from OS X Recovery and open the Firmware Password utility

C. Explain to Joseph that he can unlock the disk using the recovery key created when FileVault 2 was enabled.

D. Help Joseph erase the hard disk and reinstall OS X and forgotten.

Correct Answer: B

QUESTION 2

Francine changed Internet service providers and just set up the equipment in the home. She is calling you because she is unable to connect to the Internet from her iMac (Late 2013). You probe further to find out that her roommate is able to connect to the Internet using a PC and Francine is able to connect using he iPad 2. Which of the following troubleshooting tools or techniques would you recommend to Francine to help her further diagnose the networking issue with the iMac?

A. Restart from the Recovery System and run Network Utility.

B. Restart the iMac and reset NVRAM.

C. Open System Information to verify that the Wi-Fi card is detected.

D. Open the Network pane of System Preferences and click Assist Me.

Correct Answer: D

QUESTION 3

The installation of OS X Yosemite has failed. First Aid in Disk Utility reports directory damage but cannot repair it. What do you do next?

A. Reinstall OS X using the Recovery System.

B. Replace the hard drive.

C. Erase the hard drive and then reinstall OS X.

D. Restart the machine and download the OS X Yosemite installer again.

Correct Answer: C

QUESTION 4

Why is it important to use the Globally Unique Identifier (GUID) partition scheme on an Intel- based Mac? SELECT TWO.

A. The GUID partition scheme contains the necessary standard apps for OS X.

B. Firmware updates for Intel-based Macs require a GUID partition scheme.

C. Master Boot Record (MBR) requires a GUID partition map.

D. You should not use GUID. Apple Partition Map (APM) is the default partition map for Intel- based Macs.

E. Any of the partition schemes provided by Disk Utility will work.

F. An Intel-based Mac will not start up without the GUID partition map.

Correct Answer: AB

QUESTION 5

A user moves a file into a folder named "my stuff\\' and sees this message:

\\'You can put items into "my stuff," but you won\\'t be able to see them. Do you want to continue? Other

users with sufficient permissions will be able to use the items." Which of the following states has the user\\'s folder permissions for "my stuff" been set to?

A. Read only

B. Write only

C. Read and Write

D. Execute only

Correct Answer: B

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