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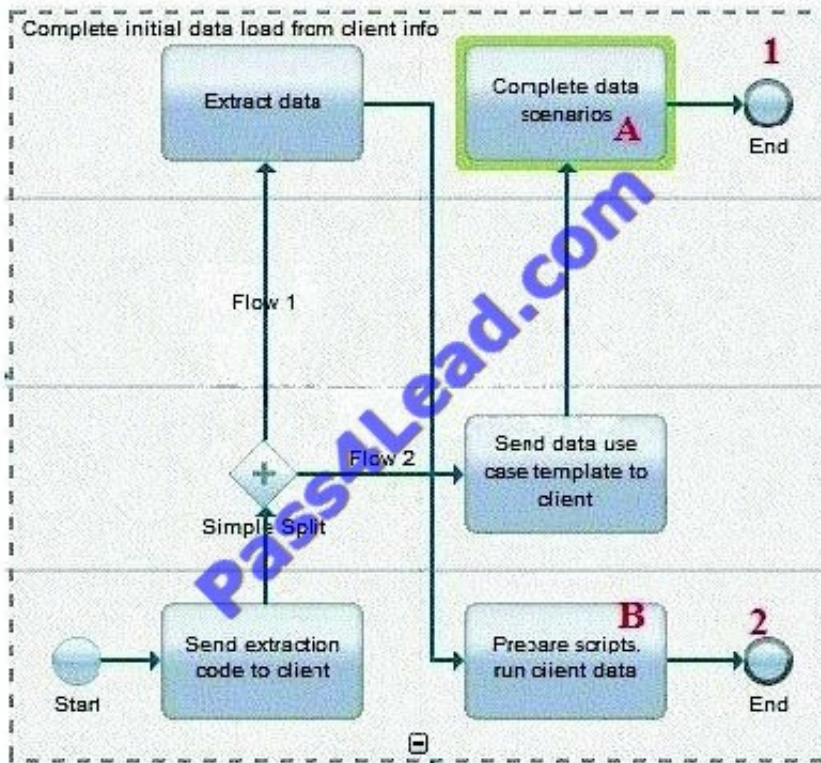Exam Center

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QUESTION 1

A BPM analyst has modeled the following process. However, after the "Extract Data" and "Send data use case template to client", the client has stated that "Complete data scenarios" should be done.

How should the BPM analyst adjust the process?

A. Join A and B

B. Insert join before A, and move B after A

C. Insert Join before B, and move A after B

D. Move B before A, and insert a join after A

Correct Answer: B

QUESTION 2

A company needs to improve their hiring process using Business Process Management Software (BPMS). The BPM analyst has completed the current state process discovery and analysis by involving the business subject matter expert (SME) and is ready to define the future state process map. The BPM analyst anticipates many system integrations in the future state process. Who should the BPM analyst involve during the definition of the future state process?

A. 1. Process Owner

2.

 Business subject matter experts

3.

 BPMS Lead Developer

4.

 Client\\'s IT representative

B. 1. Project Manager

2.

 Business subject matter experts

3.

 BPMS Lead Developer

4.

 Client\\'s IT representative

C. 1. Process Owner

2.

 Business subject matter experts

3.

 BPMS Lead Developer

4.

 Project Manager

D. 1. Process Owner

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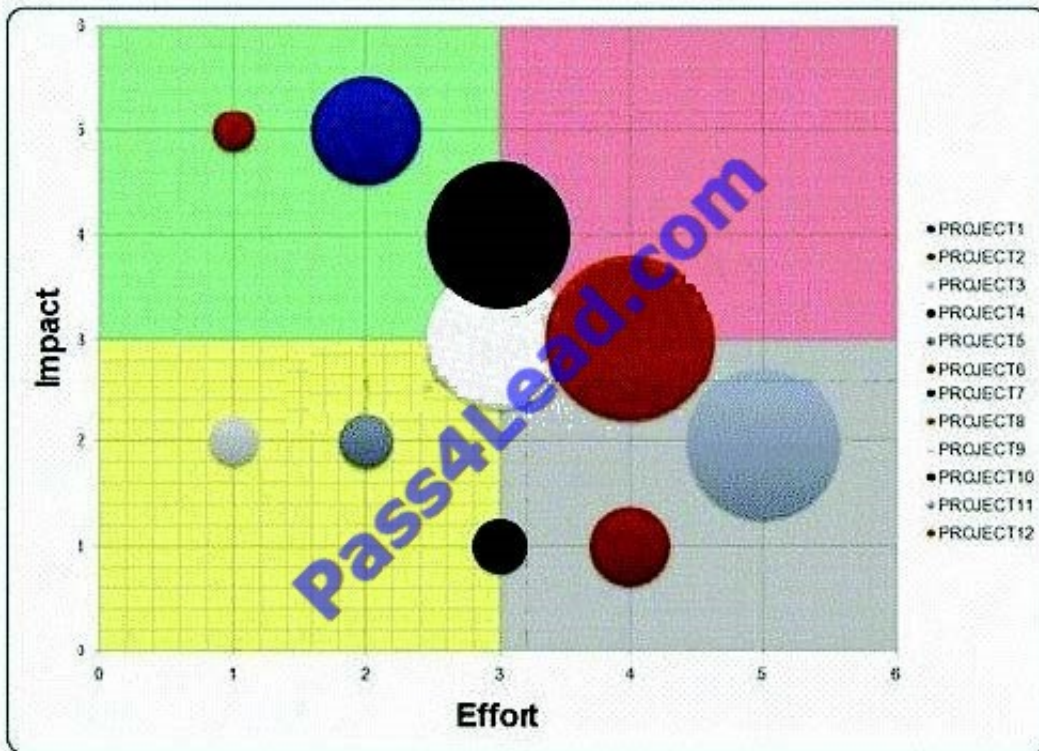
 Quality Assurance

3.

 BPMS Lead Developer

4.

 Client\\'s IT representative

Correct Answer: A

QUESTION 3

After the Prioritization Matrix is complete, a BPM analyst is assisting further to expand the matrix and to do an Impact and Effort analysis.

Based on the Exhibit, which solution should the BPM analyst identify?

A. One must focus on one quadrant which is high Impact and low Effort.

B. One must focus on projects with high value without considering which quadrant it is in.

C. Depending on the corporate strategy, one must focus on the black and blue projects.

D. Depending on the corporate strategy, one can focus on one quadrant or a combination of them.

Correct Answer: D

QUESTION 4

During the Process Discovery phase, the BPM analyst needs to schedule and plan for the Process Improvement and Discovery Workshop (PIDW). In planning the PIDW, what activities should the BPM analyst include on the agenda?

A. 1. Prepare workshop participants.

2.

Introduce BPM.

3.

Identify: Business case overview.

4.

Assess: Determine business impact.

5.

Define: Document the business process.

6.

Develop the use cases.

7.

Discuss findings and proposed solution.

B. 1. Prepare workshop participants.

2.

Introduce BPM.

3.

Identify: Business case overview.

4.

Assess: Determine business impact.

5.

Define: Document the business process inventory and roadmap.

6.

Develop the solution approach.

7.

Discuss detailed estimates.

C. 1. Prepare workshop participants.

2.

Introduce BPM.

3.

Identify: Business case overview.

4.

 Assess: Determine business impact.

5.

 Define: Document the business process.

6.

 Develop the solution approach.

7.

 Discuss findings and proposed solution.

D. 1. Prepare workshop participants.

2.

 Introduce BPM.

3.

 Identify: Business case overview.

4.

 Assess: Determine business impact.

5.

 Define: Demonstrate the business process playback.

6.

 Develop the use cases.

7.

 Discuss findings and proposed solution.

Correct Answer: C

QUESTION 5

A BPM analyst has completed the definition of user stories and is ready to prioritize them so that the development team starts building the stories that have high business value. Who should the BPM analyst involve during the user story prioritization?

A. Project Sponsors

B. Quality Assurance Analysts

C. Process Owners and Stakeholders

D. BPM Administrators and Project Managers

Correct Answer: C

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