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QUESTION 1

An organisation software policy should include information in many areas.

1.The use of illegal or pirated software 2.The copying of software 3.The selection and evaluation process

4.A list of all users

Which of the above areas should be included?

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A. All of them

B. 1, 3 and 4 only

C. 1, 2, and 3 only

D. 2, 3 and 4 only

Correct Answer: C

QUESTION 2

Which of the following questions would you ask when considering if you are prepared for implementing SAM?

1.Has the sponsorship for the SAM project been committed to at a senior management or board level? 2.Has the profile of SAM been raised within the organisation and is the SAM culture developing? 3.Has the budget been approved?

A. 1 and 3

B. 2 only

C. 1 and 2

D. 2 and 3.

Correct Answer: C

QUESTION 3

Which of the following is NOT a typical function of a License Management tool?

A. Being able to facilitate the transfer of licenses held to different operational units

B. Monitoring total purchase levels against agreements

C. Being able to demonstrate effective licenses held, which requires linking of upgrade licenses with underlying full original licence

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D. Being able to manage stocks of unused licenses

Correct Answer: B

QUESTION 4

A number of sources of help and information are available to the Software Asset Manager. To whom should a he or she first refer to for advice on licensing matters?

A. FAST

B. The software publisher

C. BSA

D. Their software reseller.

Correct Answer: D

QUESTION 5

Which of the following BEST describes the process of license novation?

A. SAM team must inform re-seller that license has been transferred to another department.

B. Software manufacturer allows usage rights to be changed.

C. Software manufacturer allows ownership in unwanted software licenses to be sold to another organisation

D. Software manufacturer allows the transfer of software licenses and contracts when an organisation reforms itself or restructures.

Correct Answer: D