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QUESTION 1

The Carbon Footprint comprises two parts. Which of the following is part of the secondary footprint?

- A. Recycling a server.
- B. Travelling to the office.
- C. Opening a spreadsheet.
- D. Printing out a report.

Correct Answer: A

QUESTION 2

Which of the following activities would initially help identify how green an organisation currently is?

- A. Developing a Stakeholder Map.
- B. Drafting an action register.
- C. Holding a fact-finding workshop.
- D. Creating a carbon accounting system.

Correct Answer: C

QUESTION 3

Why is effective change management key to the success of a Green IT programme?

- A. Rapid adoption of change can reduce productivity.
- B. Extended change can lead to increased project costs.
- C. Cultural resistance to change is a major project risk.
- D. Individuals can gain too much control of a change project.

Correct Answer: C

QUESTION 4

Which of the following best describes the goal of capacity management?

- A. The process of ensuring IT services meet user demand.
- B. The process of ensuring the optimum use of data storage.

- C. The process of ensuring the availability of new systems.
- D. The process of ensuring data is available on demand.

Correct Answer: A

QUESTION 5

What is the role of a Stakeholder Map in a Green IT programme?

- A. It provides performance measurement of key stakeholders.
- B. It highlights the responsibilities of each stakeholder.
- C. It identifies where the roles of stakeholders overlap.
- D. It identifies where stakeholders will influence the programme.

Correct Answer: D

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