

# BH0-013<sup>Q&As</sup>

Foundation Certificate in Business Analysis

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**QUESTION 1**

Which of the following would you describe about each stakeholder?

- A. Justification.
- B. Owner.
- C. Attitude.
- D. Resolution.

Correct Answer: C

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**QUESTION 2**

A stakeholder has been classified as 'some' on both the power/influence and interest axes of a power/interest grid. Which of the following would be an appropriate way of managing this stakeholder?

- A. Keep on side.
- B. Keep watching.
- C. Keep informed.
- D. Keep satisfied.

Correct Answer: A

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**QUESTION 3**

An organisation called Quality Signs makes display signs for commercial customers. Which of the following are MOST likely to be the Actors in a CATWOE analysis?

- A. The Managing Director of Quality Signs.
- B. The sign makers of Quality Signs.
- C. The competitors of Quality Signs.
- D. The customers of Quality Signs.

Correct Answer: B

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**QUESTION 4**

What is the business analyst doing when he or she compares the BAM with the current business situation?

- A. Conceptual modelling.
- B. Analysing perspective.
- C. Gap analysis.
- D. Defining CATVVOE.

Correct Answer: C

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**QUESTION 5**

A stakeholder in a project has been classified as having no interest but high power/influence on the power/interest grid. Which of the following would be an appropriate way of managing this stakeholder?

- A. Ignore.
- B. Watch.
- C. Keep on side.
- D. Keep informed.

Correct Answer: B

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