

C2070-586^{Q&As}

IBM Case Manager V5.1

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QUESTION 1

A solution package is a set of XML files and folders that are the artifacts of a solution. The package contains a Solution Definition File (SDF), a Process Engine (PE) Configuration File, a Workflow Definitions, and a "Pages" folder. What is the file that contains the application space, roster, event logs, queues, in-baskets, roles, and step processors?

- A. PE Configuration File
- B. Solution Definition File
- C. Workflow Definition File
- D. Workflow Collection File

Correct Answer: A

QUESTION 2

What is the key difference between case management and business process management?

- A. Cases tend to be predictable and rely on system control or business rule based control flow.
- B. Cases may not always involve human participation, while a business process solution always require human interaction.
- C. In case management, the business problem is solved by a knowledge worker using tasks that may have been modeled; in business process management, the business problem is always solved by following a modeled process.
- D. The emphasis of case management is on designing a step by step procedure to solve a business problem; the emphasis of business process management is on designing a flexible solution for knowledge workers to solve a repeatable problem.

Correct Answer: C

QUESTION 3

Which must be installed and configured with IBM Case Manager to enable IBM Sametime?

- A. Only IBM Sametime client and Lotus Domino server
- B. Only IBM Sametime proxy server and Lotus Domino server
- C. Only Lotus Domino server, IBM Sametime client, and IBM Sametime proxy server
- D. Only Lotus Domino server, IBM Sametime community server, and IBM Sametime proxy server

Correct Answer: D

QUESTION 4

A solution designer creates a custom page in Case Client. Before deploying the solution, he would like to configure the page to meet the following security requirements: 1. Prevent end users from changing the page layout. 2. Prevent end users from changing widget settings for widgets on the page. 3. Allow users to resize the widgets on the page. Which access rights should be configured by the solution designer?

- A. Grant Read and Write access rights to the custom page via the Process Configuration Console.
- B. Grant Edit access rights to the end users via Business Space Manager sharing action on the page.
- C. Grant View access rights to the end users via Business Space Manager sharing action on the page.
- D. Grant Full control ACL permissions to end users on the custom page in the Pages subfolder using FileNet Enterprise Manager.

Correct Answer: C

QUESTION 5

Your Case Manager solution requires integration to Process Engine. If you use the PE REST API, what format are responses returned in?

- A. XML
- B. XOM
- C. JSON
- D. HTML

Correct Answer: C

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