

# C2070-586<sup>Q&As</sup>

IBM Case Manager V5.1

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**QUESTION 1**

What component of the Case Client interface can be used to insert a custom company logo?

- A. Theme
- B. Case Page
- C. Case Toolbar
- D. Custom Step Processor

Correct Answer: A

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**QUESTION 2**

Why is a content manager userid with administer privileges to IBM Content manager library server required while configuring IBM Case Manager?

- A. To query IBM Content Manager.
- B. To fetch content manager analytics.
- C. To construct a bootstrap URL to connect to ICM.
- D. To ensure that documents can be viewed in ICM Runtime client.

Correct Answer: C

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**QUESTION 3**

What must be done to make a custom widget available to the Case Client?

- A. Add the widget code to the ECM Widgets war file.
- B. Add the widget code to the IBM Case Manager war file.
- C. Package, deploy and register the widget in WebSphere Business Space using wsadmin commands.
- D. Create a war file of the custom widget and deploy it in WebSphere Application server as a web application.

Correct Answer: C

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**QUESTION 4**

Which statement about the difference between a task and a process workflow is true?

- A. A task is a more specialized and focused process; a process encompasses the entire work stream.

- B. A task is always started from a document being added to the system; a process can be started by a number of ways.
- C. A task can be started by a number of ways; a process can only be started from a document being added to the system.
- D. A task is part of a set that have to be executed in a certain order; a process allows for process fragmentation.

Correct Answer: A

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#### QUESTION 5

What allows Case workers to view both IBM Case Manager and IBM BPM work items simultaneously from the same view, by using the Connector widget for IBM Business Process Manager?

- A. Integrated Inbox
- B. Inbasket Widget
- C. Case List Widget
- D. Command Widget

Correct Answer: A

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