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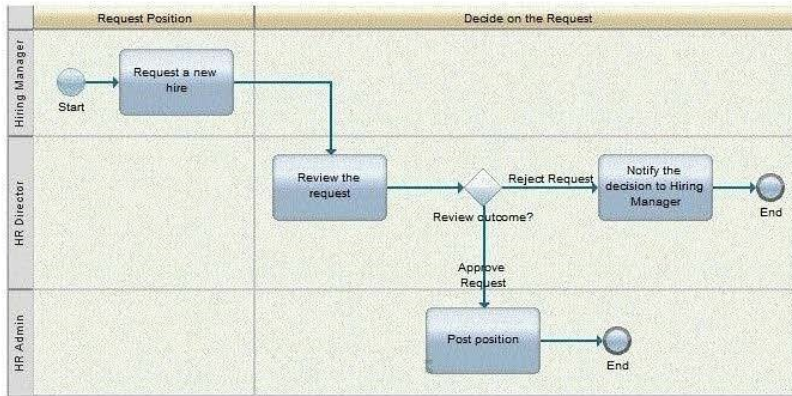
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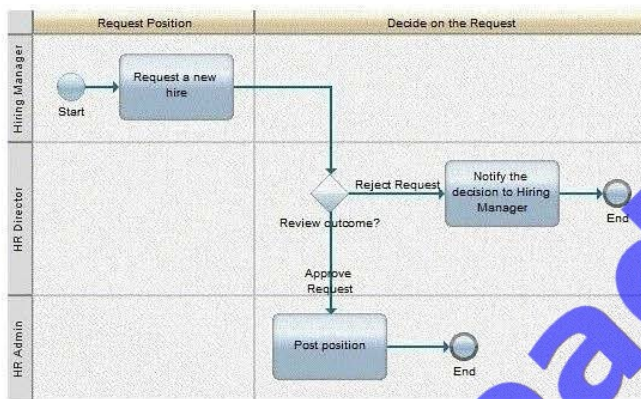
QUESTION 1

The BPM analyst is mapping a Recruiting process for a company where the Hiring manager submits a Hiring request and the HR Director makes the decision to approve or reject the request. If approved, the HR Admin will post the position in a job search website. If Rejected, the HR Director will notify the Hiring Manager. How should the BPM analyst map this process?
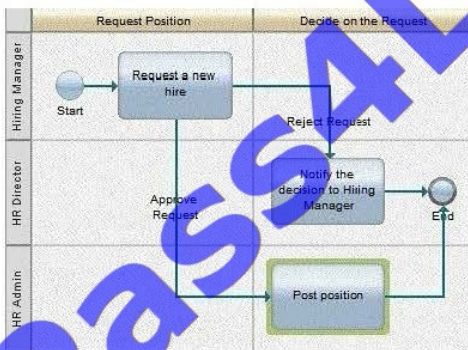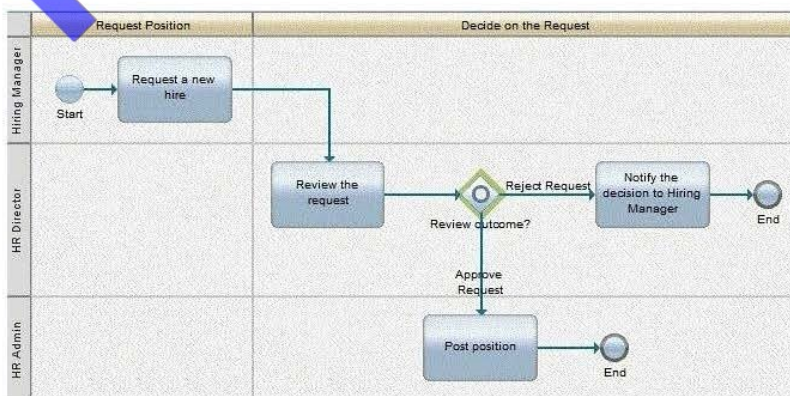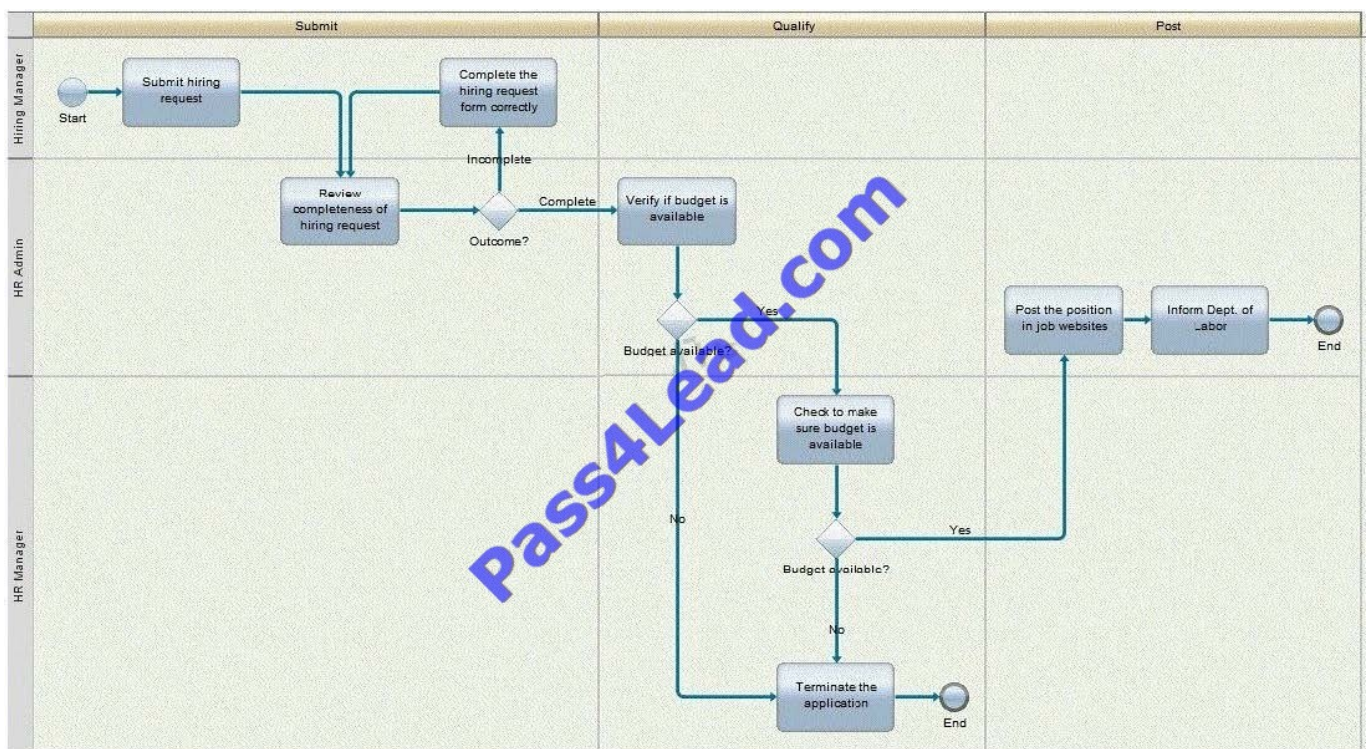
A.

B.

C.

D.

A. Exhibit A

B. Exhibit B

C. Exhibit C

D. Exhibit D

Correct Answer: A

QUESTION 2

A company needs to improve their hiring process and hired a BPM analyst to analyze their current process. The analyst completed documenting the current state process of submitting the hiring request (refer to the process diagram below) and did a "Value-Add" analysis with the process stakeholders.

Identify the "Business Value Add" activities in this process.

A. "Inform Dept. of Labor"

B. "Terminate the application"

C. "Post the position in job websites"

D. "Complete the hiring request form correctly"
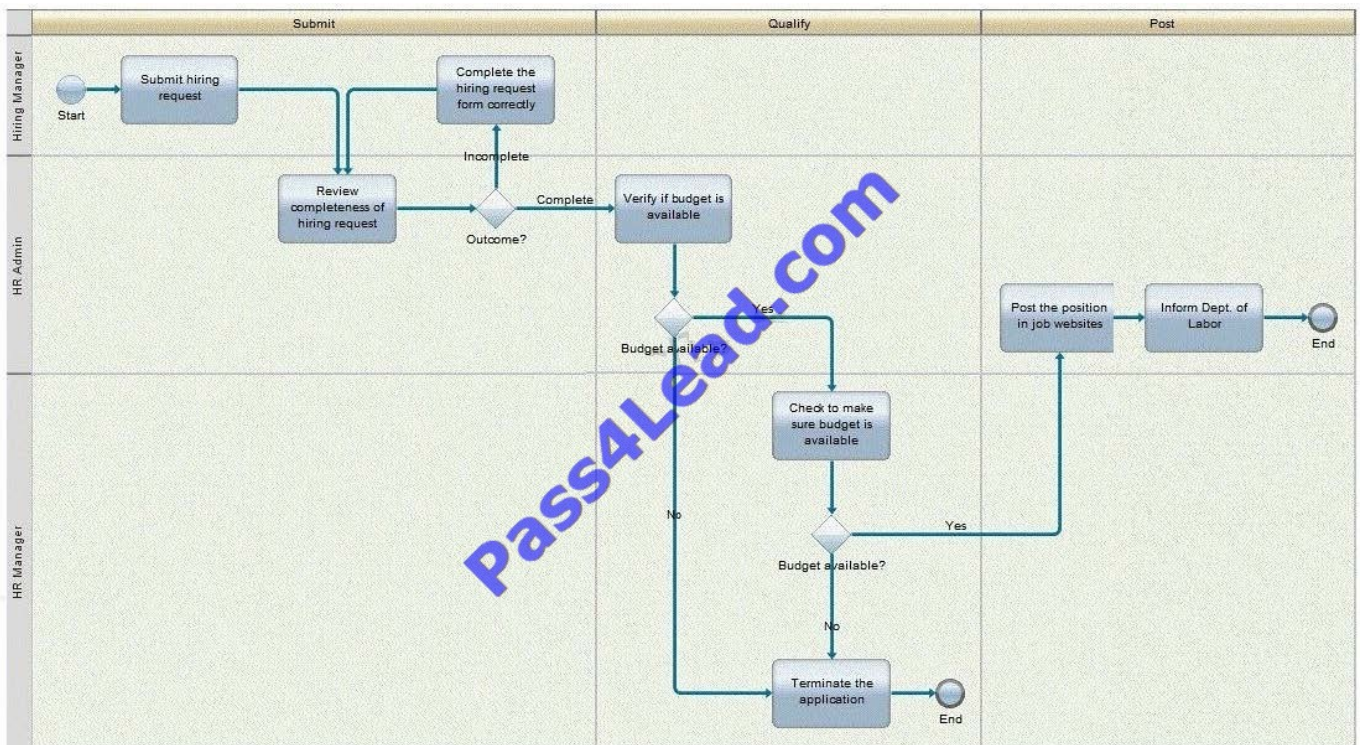
Correct Answer: A

QUESTION 3

A BPM analyst is conducting interviews with the participants of a business process. What feedback about the process should the BPM analyst look out for that might not be obvious in an as-is process diagram?

A. Excessive reviews

B. Too many participants

C. Identification of bottlenecks

D. Not enough system automation

Correct Answer: C

QUESTION 4

A company needs to improve their Hiring Process and hired a BPM analyst to analyze their current process. The analyst completed documenting the current state process of submitting the hiring request (refer to the process diagram below) and did a "Value-Add" Analysis with the process stakeholders.

Identify the "Non-Value Add" activities in this process.

A. "Inform Dept. of Labor" and "Terminate the application"

B. "Inform Dept. of Labor" and "Check to make sure budget is available"

C. "Complete the hiring request form correctly" and "Terminate the application"

D. "Complete the hiring request form correctly" and "Check to make sure budget is available"
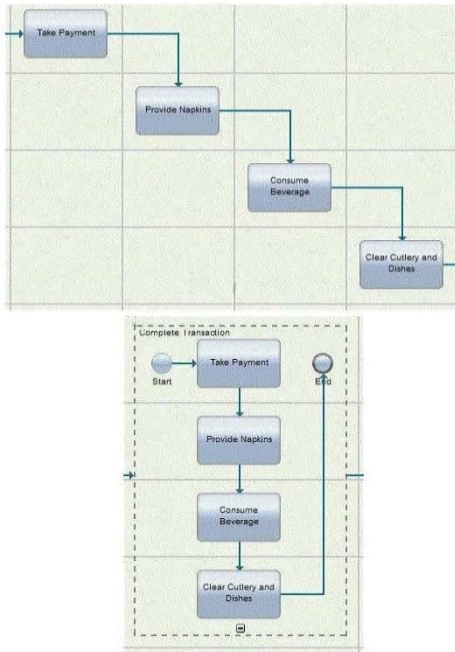
Correct Answer: D

QUESTION 5

A BPM analyst has modeled the process for creating a custom coffee beverage. The BPM analyst noticed a lot of detail in the process model and has started refactoring the model to reduce the complexity.
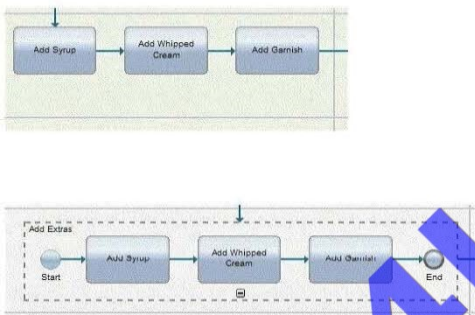
Which section of the process represents a series of activities performed by the same participant that the analyst reduced into a single activity?
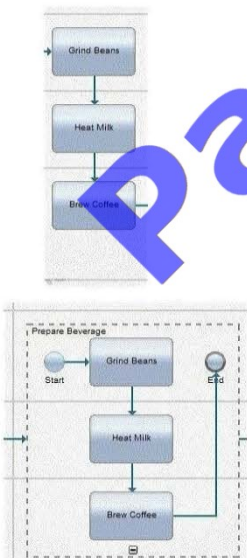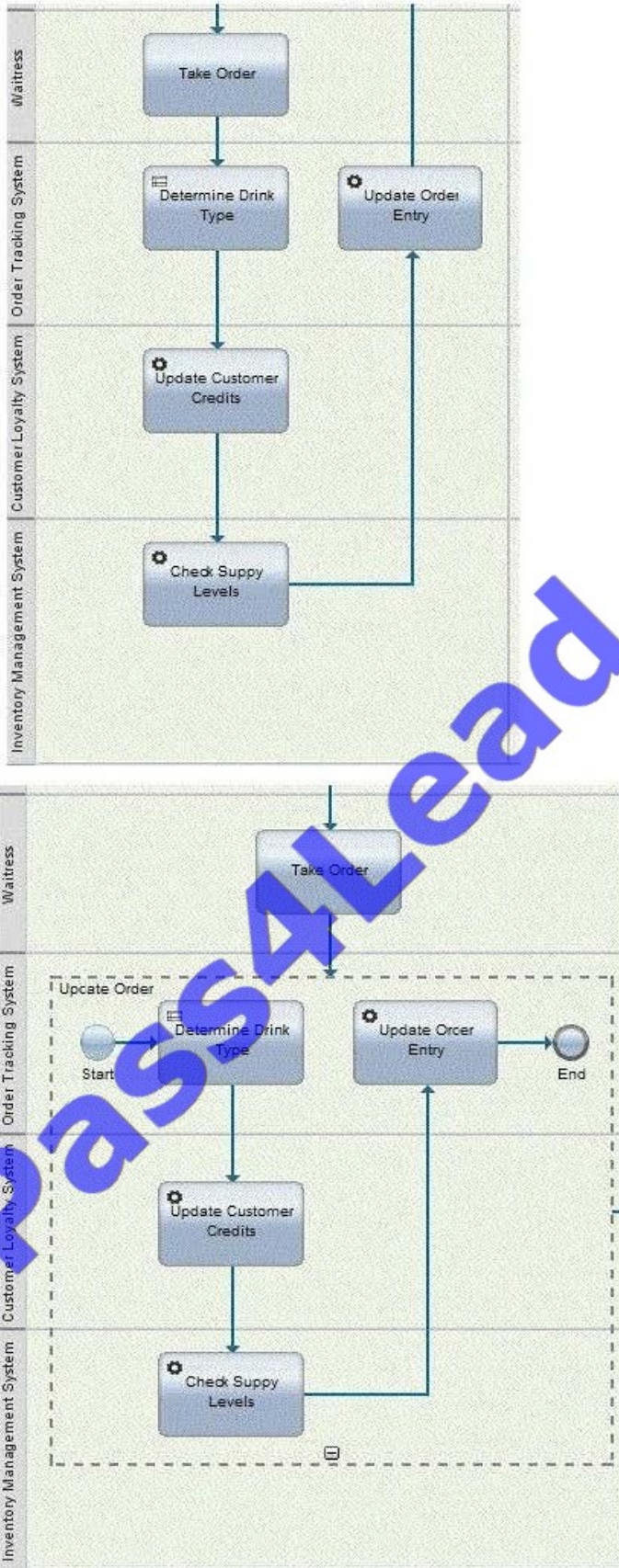
A.

B.

C.

○ D.

A. Exhibit A

B. Exhibit B

C. Exhibit C

D. Exhibit D

Correct Answer: B

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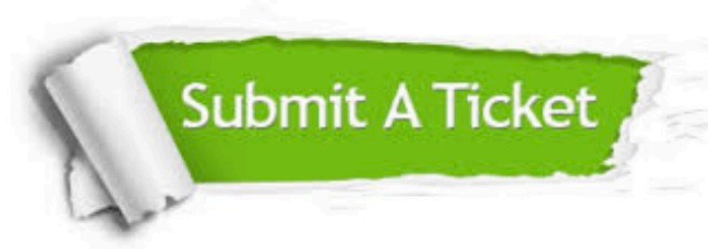Multi-Platform capabilities - Windows, Mac, Android, iPhone, iPod, iPad, Kindle

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