



# C2180-276<sup>Q&As</sup>

IBM Business Process Manager Express or Standard Edition V8.0 BPM  
Application Development

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**QUESTION 1**

A BPM application developer has been asked to estimate the number of user story points needed to implement an activity within IBM Business Process Manager V8.0 based upon the following user story: As a Call Center Supervisor, I need to review the Call Center Representative's notes for any call that lasts longer than 15 minutes. Assuming this is the only user story that pertains to this activity, how must the BPM application developer proceed?

- A. Find out which system stores the call notes before providing an estimate.
- B. Build a prototype of the activity, so that an accurate estimate can be provided.
- C. Provide a user story estimate that is greater than 2, because there are two roles involved
- D. Ask a user story owner to revise the user story, so that it includes the business value statement.

Correct Answer: D

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**QUESTION 2**

In the IBM BPM playback methodology, who is responsible for the design and implementation of process applications and toolkits?

- A. BPM analyst
- B. BPM developer
- C. BPM administrator
- D. BPM program manager

Correct Answer: B

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**QUESTION 3**

An engineering company has requested a process to handle its engineering reviews. The company breaks up its engineering reviews in the following ways:

- Complex engineering efforts are handled by the Senior Engineers participant group (PG)
- Moderate engineering efforts are handled by the Associate Engineers PG ?Simple engineering efforts are handled by the Apprentice Engineers PG
- All other engineering efforts are handled by the All Engineers PG

Review the business process diagram (BPD) below and the specified behavior of the Engineers Swimlane.



The Review Engineering Effort activity's assignment is based on a routing policy. The routing policy is dictated by the value of the BPD's local variable engineeringEffort. Which one of the following routing conditions for the Review Engineering Effort activity will satisfy the company's request?

- A.
- |   | engineeringEffort | Adv                      | Assign To            |
|---|-------------------|--------------------------|----------------------|
| 1 | Complex           | <input type="checkbox"/> | Senior Engineers     |
| 2 | Moderate          | <input type="checkbox"/> | Associate Engineers  |
| 3 | Simple            | <input type="checkbox"/> | Apprentice Engineers |
- B.
- |   | engineeringEffort | Adv                      | Assign To            |
|---|-------------------|--------------------------|----------------------|
| 1 | "Complex"         | <input type="checkbox"/> | Senior Engineers     |
| 2 | "Moderate"        | <input type="checkbox"/> | Associate Engineers  |
| 3 | "Simple"          | <input type="checkbox"/> | Apprentice Engineers |
- C.
- |   | engineeringEffort                  | Adv                      | Assign To            |
|---|------------------------------------|--------------------------|----------------------|
| 1 | Complex                            | <input type="checkbox"/> | Senior Engineers     |
| 2 | Moderate                           | <input type="checkbox"/> | Associate Engineers  |
| 3 | Simple                             | <input type="checkbox"/> | Apprentice Engineers |
| 4 | != (Complex    Moderate    Simple) | <input type="checkbox"/> | All Engineers        |
- D.
- |   | engineeringEffort                        | Adv                      | Assign To            |
|---|--|--------------------------|----------------------|
| 1 | "Complex"                                | <input type="checkbox"/> | Senior Engineers     |
| 2 | "Moderate"                               | <input type="checkbox"/> | Associate Engineers  |
| 3 | "Simple"                                 | <input type="checkbox"/> | Apprentice Engineers |
| 4 | != ("Complex"    "Moderate"    "Simple") | <input type="checkbox"/> | All Engineers        |

A. B. C. D.

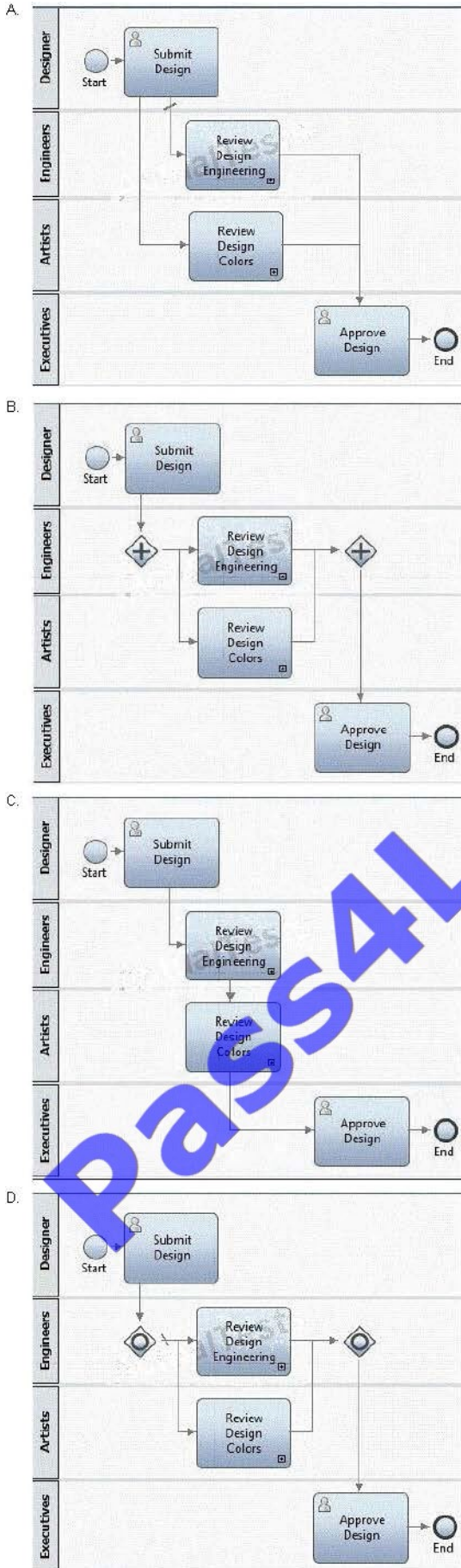
Correct Answer: B

QUESTION 4



A design company has a process with 4 activities. The activity that occurs first is Submit Design and it is implemented as a Human Service. The next two activities, Review Design Engineering and Review Design Colors, occur in parallel, are always executed, and are both implemented as a Subprocess. The final activity Approve Design, is implemented as a Human Service and occurs after Review Design Engineering and Review Design Colors have both been completed.

Select the business process diagram that matches the description of the company's process.





A. B. C. D.

Correct Answer: B

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#### QUESTION 5

A BPM application developer needs to create a business process that will contain several human services. After development begins, the developer learns that some of the task participants could be defined by the internal IBM BPM security provider, while others could be defined in an external LDAP server.

How should the developer proceed in order to allow this mix of users to participate in the process?

The BPM application developer should:

- A. use only the external LDAP provider and recreate the internal users in the external LDAP server.
- B. use only the internal IBM BPM security provider and recreate the external LDAP users so that they are defined by the internal IBM BPM security provider.
- C. use either the internal IBM BPM security provider or the external LDAP provider, but not both. All users must exist in either the internal IBM BPM security provider or the external LDAP server.
- D. use the internal IBM BPM security provider in conjunction with the external LDAP provider. Create an IBM BPM security group and add the external LDAP users using the Process Admin Console.

Correct Answer: D

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