



# C2180-276<sup>Q&As</sup>

IBM Business Process Manager Express or Standard Edition V8.0 BPM  
Application Development

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### QUESTION 1

A BPM application developer needs to create an integration with FileNet V5.1 to retrieve images for the approval of car repairs for an insurance company.

What does the BPM application

developer need to do to create this integration? Within an integration service:

- A. 1. drag a Content Integration component onto the canvas.  
2.  
select an Enterprise Content Management server.
- 3.  
select the appropriate operation.
- B. 1. drag a Java Integration component onto the canvas.  
2.  
select an Enterprise Content Management Java class.
- 3.  
select the appropriate method.
- C. 1. select the Content Integration task in the activity Wizard.  
2.  
drag a ECM Integration Service component onto the canvas.  
3.  
select an Enterprise Content Management server.
- 4.  
select the appropriate operation.
- D. 1. select the Content Integration task in the activity Wizard.  
2.  
drag a Nested Service component onto the canvas.  
3.  
select the ECM Integration Service as the implementation for the Nested Service.
- 4.



create the appropriate variables.

Correct Answer: A

## QUESTION 2

A company has requested that a manager must be notified when the Claim Request activity for their call center process application takes longer than 20% of the expected threshold 3 times in one day. Review the assignment settings for the activities Total Time (Clock) KPI.

The screenshot shows the configuration for a KPI. Under 'Assignment Settings', 'Use KPI defaults' is checked and 'Assignment Type' is set to 'Automatic'. Under 'Threshold Settings', 'Use KPI defaults' is unchecked. The 'Expected' threshold is configured as 0 Days, 0 Hours, 5 Minutes, and 0 Seconds. The 'Maximum' threshold is configured as 0 Days, 0 Hours, 10 Minutes, and 0 Seconds. The 'Minimum' threshold is currently set to 0 Days, 0 Hours, 0 Minutes, and 0 Seconds.

Setting	Days	Hours	Minutes	Seconds
Use KPI defaults:	<input checked="" type="checkbox"/>			
Assignment Type:	Automatic			
Use KPI defaults:	<input type="checkbox"/>			
Minimum	0	0	0	0
Expected:	0	0	5	0
Maximum:	0	0	10	0

What are the correct configurations for the activity's Total Time (Clock) KPI and associated SLA?



A.  A. No changes in Total Time (Clock) KPI and configure the following SLA.

<b>▼ Details</b>	
Target type:	Activity
<b>▼ Trigger</b>	
Trigger:	Violated N times over period
Count N:	3 times
Over period:	Today
<b>▼ Condition</b>	
Scope:	Single value
KPI:	Total Time (Clock)
Activities:	Claim Request (Process SLA)
Condition:	Greater than
Compared with:	20% above
Kind of threshold:	Expected threshold value
<b>▼ Consequence</b>	
<input checked="" type="checkbox"/>	Send email to processmanager@company.com
<input type="checkbox"/>	Initiate the process <select process>

B.  B. No changes in Total Time (Clock) KPI and configure the following SLA.

<b>▼ Details</b>	
Target type:	Activity
<b>▼ Trigger</b>	
Trigger:	Violated % of the time over period
Percentage:	20 % of the time
Over period:	Today
<b>▼ Condition</b>	
Scope:	Single value
KPI:	Total Time (Calendar)
Activities:	Claim Request (Process SLA)
Condition:	Greater than
Compared with:	Threshold
Kind of threshold:	Expected threshold value
<b>▼ Consequence</b>	
<input checked="" type="checkbox"/>	Send email to processmanager@company.com
<input type="checkbox"/>	Initiate the process <select process>

C.  C. Set the value of Total Time (Clock) KPI expected threshold to '6' (increase 20%) and configure the following SLA.

<b>▼ Details</b>	
Target type:	Activity
<b>▼ Trigger</b>	
Trigger:	Violated N times over period
Count N:	3 times
Over period:	Today
<b>▼ Condition</b>	
Scope:	Single value
KPI:	Total Time (Clock)
Activities:	Claim Request (Process SLA)
Condition:	Greater than
Compared with:	Threshold
Kind of threshold:	Expected threshold value
<b>▼ Consequence</b>	
<input checked="" type="checkbox"/>	Send email to processmanager@company.com
<input type="checkbox"/>	Initiate the process <select process>

D.  D. Set the value of Total Time (Clock) KPI Maximum Threshold to '18' the sum of 3 times of the Expected threshold and configure the following SLA.

<b>▼ Details</b>	
Target type:	Activity
<b>▼ Trigger</b>	
Trigger:	Whenever the condition is violated
<b>▼ Condition</b>	
Scope:	Sum of values over time
KPI:	Total Time (Calendar)
Activities:	Claim Request (Process SLA)
Start time:	Today
Condition:	Greater than
Compared with:	Threshold
Kind of threshold:	Maximum threshold value
<b>▼ Consequence</b>	
<input checked="" type="checkbox"/>	Send email to processmanager@company.com
<input type="checkbox"/>	Initiate the process <select process>



A. B. C. D.

Correct Answer: A

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### QUESTION 3

A BPM application developer has completed the development of a process application. The team lead has now directed the application developer to install the snapshot onto a staging server for additional testing before it is moved into production. Assuming the default Process Server settings are in place, what minimum level of access must the developer have in order to install the snapshot onto the staging server? The application developer must have, at a minimum:

- A. write access to the process application with no additional group membership.
- B. write access to the process application and must be a member of the process-center-install-group as defined in the 100Custom.xml file.
- C. administrative access to the process application with no additional group membership.
- D. administrative access to the process application and must be a member of the process-center-install-group as defined in the 100Custom.xml file.

Correct Answer: A

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### QUESTION 4

Which activities occur during each playback iteration?

- A. Design Solution, Build Solution, Test Solution, Deploy to Production Environment
- B. Gather Requirements, Design Solution, Build Solution, Test Solution
- C. Gather Requirements, Build Solution, Test Solution, Deploy to Production Environment
- D. Gather Requirements, Design Solution, Build Solution, Deploy to Production Environment

Correct Answer: B

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### QUESTION 5

Which business process diagram component will determine if incoming paths are active so that the process flow does not wait for paths that will never complete?

- A. Subprocess



B. Decision Service

C. Parallel Gateway

D. Inclusive Gateway

Correct Answer: D

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