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### QUESTION 1

A company wants to develop a product roadmap to guide future development efforts. The product owner asks a business analyst (BA) to lead the analysis effort. Feature suggestions have been compiled from customer support calls. Which of the following should the BA do first?

- A. Determine the value of each feature
- B. Compare the implementation costs of each feature
- C. Prioritize the features in the backlog
- D. Confirm the feature requests

Correct Answer: A

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### QUESTION 2

A company finalized the implementation of a new, corporate-wide database. After nearly three months of operation, the solution is repeatedly producing invalid outputs. A business analyst (BA) has been asked to investigate the solution's problem. The BA has been able to find several instances where the outputs from the solution are below an acceptable level of quality.

Which of the following techniques should the BA use to identify the solution limitations?

- A. Risk Analysis and Management
- B. Root Cause Analysis
- C. Acceptance and Evaluation Criteria
- D. Business Rules Analysis

Correct Answer: A

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### QUESTION 3

A business analyst (BA) conducts a process analysis on the business analysis practices that were used on the previous major implementation. From this the BA identifies and documents that there are three improvement areas which would make the business analysis process more efficient. In which business analysis artifact does the BA document these measures of improvement for the next piece of analysis work?

- A. Skills assessment
- B. Engagement approach
- C. Governance approach
- D. Performance assessment

Correct Answer: A

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**QUESTION 4**

Which of the following process groups occurs at the beginning of the project?

- A. Executing
- B. Planning
- C. Initiating
- D. Controlling and Monitoring
- E. Closing

Correct Answer: C

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**QUESTION 5**

Which of the following terms is used to describe a major deliverable or key event in the project used to measure project progress?

- A. Project life cycle
- B. Phase
- C. Achievement
- D. Milestone

Correct Answer: D

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