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**QUESTION 1**

All of the following are documented approaches to business analysis work except for which one?

- A. Deming's Quality Circle
- B. Six Sigma
- C. Waterfall approach
- D. Lean

Correct Answer: A

Deming's Quality Circle describes the quality management approach of plan, do, check, and act. This isn't a business analysis approach.

Answer: C is incorrect. The waterfall approach is a valid answer for business analysis approaches.

Answer: D is incorrect. Lean is a valid answer for business analysis approaches.

Answer: B is incorrect. Six Sigma is a valid answer for business analysis approaches.

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**QUESTION 2**

Complete this sentence in regard to the level of abstraction. Requirements need to say \_\_\_\_\_ needs to be done, not \_\_\_\_\_ to do it.

- A. What, when
- B. Requirements, who needs
- C. What, how
- D. Requirements, how much

Correct Answer: C

Requirements need to say what needs to be done, not how to do it.

Answer: A is incorrect. This isn't a valid statement about the level of abstraction, as the schedule isn't addressed.

Answer: B is incorrect. This isn't a valid statement about the level of abstraction, as the resources and project team aren't addressed. Answer: D is incorrect. This isn't a valid statement about the level of abstraction, as the cost of the requirements is not addressed.

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**QUESTION 3**

A business analyst (BA) is defining constraints for a project. Which of the following is a valid constraint?

- A. "The solution must be implemented in six (6) months."
- B. "The solution must increase sales by 20%."
- C. "The solution must promote workplace safety."
- D. "The solution must reduce support calls by 20%."

Correct Answer: B

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**QUESTION 4**

A business analyst must consider the business value a solution brings in relation to the cost of implementing the desired solution. Suppliers will often be limited in the amount of requirements they can implement based on the allocated resources. If there are not enough resources to implement all of the solutions, what can the business analyst create to justify the additional funds for the implementation?

- A. Business case
- B. Cost analysis
- C. Risk assessment with positive risk analysis
- D. Benefits-cost ratio

Correct Answer: A

A business case is what the business analyst can create to justify the additional expense for the resources in order to gain more business value in the delivery. For example, adding more labor may generate costs, but the delivery may happen faster.

Answer: D is incorrect. Benefits-cost ratio may be part of the business case, but as a standalone factor, this isn't correct.

Answer: B is incorrect. Cost analysis will be part of the business case, but not on its own.

Answer: C is incorrect. Risk assessment with positive risk analysis isn't applicable to this scenario.

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**QUESTION 5**

You are the business analyst for your organization and your requirements for the endeavor have recently been approved. Your organization creates a baseline for the requirements based on the approval of the requirements. What must happen in your business analysis activities if the requirements for your endeavor need to be changed?

- A. You'll need to create new baselines.

- B. You'll need to implement configuration management.
- C. You'll need to use a change control system.
- D. You'll need to create requirements versioning.

Correct Answer: C

If an organization baselines requirements and the requirements change after approval, then the organization must use a change control system. The change control system helps to manage desired changes, provides governance for the change, and documents the proposed change. Answer: A is incorrect. Rebaselining is rarely appropriate; sending the changes through the change control system is the best answer. Answer: D is incorrect. Requirements versioning may be appropriate if the changes are actually approved after they've passed through the change control system. Answer: B is incorrect. Configuration management controls the features and functions of the requirements. The best choice is to send the proposed change through the change control system.

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