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QUESTION 1

A client is requiring print cost reduction. Which of the following should FIRST be considered?

- A. Suggesting use of a recyclable toner cartridge
- B. Tracking the print volume by use of printer management software
- C. Setting a limit of print volume by use of printer management software
- D. Suggesting use of an optional double-side unit for the printing device

Correct Answer: B

QUESTION 2

The consultant is flow charting the workflow of an Accounts Payable (AP) department. Invoices in the AP department are logged and then forwarded to the department that originated the order. What should the consultant be sure to do?

- A. Contact the vendor who issued the invoice to see what kind of workflow they need to have
- B. Speak with Human Resources about the hiring practices for personnel in the AP department
- C. Interview the Chief Information Officer (CIO) to get their perspective on this workflow and then tie this feedback into the charting process
Interview the department that originated the order; document what they do internally with the invoice and how they hand it off to the AP
- D. Interview the department that originated the order; document what they do internally with the invoice and how they hand it off to the AP

Correct Answer: D

QUESTION 3

Which user interface feature would best serve a user that needs to quickly review a 10-page document to locate a drawing in the document?

- A. Zoom
- B. Redaction
- C. Thumbnail
- D. Full-text search

Correct Answer: C

QUESTION 4

A customer has a mixed OS environment and they wish to consolidate all their documents onto a server running one OS. Which of the following solutions would be the most cost effective, and allow all the users to access the documents on the server?

- A. Install dual boot clients
- B. A browser-based client
- C. Provide dialup access to the server from all clients
- D. Migrate to the same OS that runs on the server

Correct Answer: B

QUESTION 5

Two alternatives exist for storage technology on a given solution. If they both meet the customers needs, the consultant should FIRST:

- A. talk with the customers IT staff about which option they prefer.
- B. talk with the end-users to see which they prefer.
- C. talk to the Chief Financial Officer (CFO) about options.
- D. choose the storage option the consultant is most familiar with.

Correct Answer: A

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