

# CLSSGB<sup>Q&As</sup>

Certified Lean Six Sigma Green Belt (CLSSGB)

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**QUESTION 1**

The X-Y Diagram is a tool used to identify/collate potential X's and assess their relative impact on multiple Y's.

- A. True
- B. False

Correct Answer: A

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**QUESTION 2**

According to a manager it takes an average weekday commute of 39 minutes with a Standard Deviation of 7 minutes for the employees to get to work when they use their personal vehicles for their office commute while management set a policy of not more than 40 minutes for their daily one-way commute. A survey conducted one day on 70 employees showed an average of 34 minutes commuting time using the metro public transportation system with a Standard Deviation of 21 minutes. For the employees choosing to increase their chances to come on time using personal transportation their variation should be reduced to \_\_\_\_\_?

- A. 1 minute
- B. 6 minutes
- C. 3.5 minutes
- D. Eliminate it to 0.0 minutes

Correct Answer: C

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**QUESTION 3**

The data on SPC charts are typically constructed such that they have the most recent data point on the right hand side.

- A. True
- B. False

Correct Answer: A

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**QUESTION 4**

Significant variation in process performance is a consequence of several causes that can be classified using which of the terminologies shown. (Note: There are 2 correct answers).

- A. Common
- B. Random
- C. Uneducated

D. Special

E. Vital

Correct Answer: AD

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**QUESTION 5**

The Mann-Whitney Test is used to test if the Means for two samples are different.

A. True

B. False

Correct Answer: B

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