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QUESTION 1

The Lean Principle action in the 5S approach that deals with having those items needed regularly at hand and those items need less regularly stored out of the way is known as _____.

- A. Shining
- B. Standardizing
- C. Sustaining
- D. Sorting

Correct Answer: D

QUESTION 2

The very best way to begin an effort to map a process is to do which of these?

- A. Interview the process owner
- B. Interview the manager of the department
- C. Walk the actual process from beginning to end
- D. Take pictures of the factory floor at each shift

Correct Answer: C

QUESTION 3

According to a manager it takes an average weekday commute of 39 minutes with a Standard Deviation of 7 minutes for the employees to get to work while they use their personal vehicles for their office commute while the management set a policy of not more than 40 minutes for their daily one-way commute. A survey conducted one day on 70 employees showed an average of 34 minutes commuting time using the metro public transportation system with a Standard Deviation of 21 minutes. If the Standard Deviation is uncontrollable then the other option to increase the probability of coming in on time via personal vehicles to work could be _____?

- A. Increase the average time of commute
- B. Maintain the average time of commute and change route to work
- C. Reduce average commute time to work by departing earlier
- D. Change policy at work and request for flexible times based on location

Correct Answer: C

QUESTION 4

Non-parametric testing is done when which of these are applicable? (Note: There are 3 correct answers).

- A. When the traditional t tests don't produce the results we need
- B. A Hypothesis Test for the Median of the population is in question
- C. It does not require data to come from Normally Distributed populations
- D. They look at the Median rather than the Mean of populations
- E. When there are no parameters to measure in the process

Correct Answer: BCD

QUESTION 5

SPC charts typically have the most recent data point on the right hand side.

- A. True
- B. False

Correct Answer: A

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