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QUESTION 1

Which of the following applications provides an ACD service for a Cisco VoIP network?

- A. Automated Attendant
- B. Cisco Unified Contact Center
- C. UC500
- D. Cisco Unified Mobility

Correct Answer: B

QUESTION 2

Henry works as a Sales Engineer for BlueWells Inc. Sam, a customer, has asked him to create a solution that allows an application to be shared across the internet. The solution should be

extensible and based on industry standards. The solution should not use a proprietary protocol and the application should be delivered to multiple recipients at the same time.

The solution should also be robust, as clients will be using the application from Macintosh, Windows, and Linux systems.

Which of the following protocols should Henry choose to fulfill Sam's requirement?

- A. T.37
- B. T.120
- C. H.323
- D. SIP

Correct Answer: B

QUESTION 3

Which of the following protocols is used by voice terminal to communicate with the VoIP server? Each correct answer represents a complete solution. Choose all that apply.

- A. H.323
- B. SMTP
- C. MGCP
- D. SIP

Correct Answer: ACD

QUESTION 4

Which of the following are types of Digital Subscriber Line (DSL)? Each correct answer represents a complete solution. Choose two.

- A. BDSL
- B. ADSL
- C. SDSL
- D. NDSL

Correct Answer: BC

QUESTION 5

Which of the following commands are valid only under the POTS dial peers? Each correct answer represents a complete solution. Choose all that apply.

- A. Num-exp
- B. Forward digits
- C. No digit-strip
- D. Prefix
- E. Preference

Correct Answer: BCD

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