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QUESTION 1

Which of the following best describes quality control?

- A. The overall intentions and directions of an organization with regard to quality, as formally expressed by top management
- B. The activities that establish the objectives and requirements for quality and for the application of quality system elements
- C. The organizational structure and the procedures, processes, and resources needed to implement quality management
- D. The operational techniques and activities that are used to fulfill requirements for quality

Correct Answer: D

QUESTION 2

The main purpose for conducting an opening meeting for an audit is to:

- A. clarify the audit objectives
- B. discuss previous audit results
- C. develop audit criteria
- D. establish the scope of the audit

Correct Answer: A

QUESTION 3

Which of the following is an audit reporting technique for prioritizing audit findings?

- A. Weibull distribution
- B. Risk-benefit ratio
- C. Cognitive dissonance
- D. Ishikawa diagram

Correct Answer: B

QUESTION 4

During an audit, the best way to determine whether an audited process is consistent with the requirements of the relevant written procedure is by:

- A. doing a statistical analysis of historical data
- B. physically observing the actual practice
- C. questioning the personnel who perform the procedure
- D. evaluating anecdotal evidence

Correct Answer: B

QUESTION 5

During the closing meeting, the lead auditor should do which of the following?

- A. Accept the presentation of objective evidence.
- B. Review the auditor's qualifications.
- C. Perform a causal analysis with the auditee.
- D. Present a summary of audit results.

Correct Answer: D

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