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QUESTION 1

When working on a form, what is the difference between Insert and Update operations?

A. Insert creates a new record and Update saves changes, both remain on the form

B. Insert creates a new record and Update saves changes, both exit the form

C. Insert saves changes and exits the form, Update saves changes and remains on the form

D. Insert saves changes and remains on the form, Update saves changes and exits the form

Correct Answer: B

QUESTION 2

Groups are stored in what table?

A. Group [sys_user_group]

B. Group [sn_sys_user_group]}

C. User Group [user_groups]

D. User Groups [sn_user_groups]

E. Groups [sys_user_groups]

Correct Answer: A

QUESTION 3

What module do you use to access the reports that are available to you?

A. Report > View /Run

B. Reports > Homepage

C. Self-Service>My Reports

D. Report > Overview

Correct Answer: A

https://docs.servicenow.com/bundle/utah-now-intelligence/page/use/reporting/reference/r_ViewTheReportsList.html

QUESTION 4

A form displays information about one record at the top, for example a User, Additional records, which are associated

with that

User, are displayed on tabs at the bottom of the form. What are those tabs called?

A. Additional Info

B. More Info

C. Related Links

D. Related Lists

Correct Answer: D

QUESTION 5

Which one statement correctly describes Access Control rule evaluation?

A. Rules are evaluated using roles. The role with the most permissions evaluates the rules first

B. If more than one rule applies to a row, the older rule is evaluated first

C. If a row level rule and a field level rule exist, both rules must be true before an operation is allowed

D. Rules are evaluated from the general to the specific, so a table rule must be active to continue

Correct Answer: C

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