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ISTQB Certified Tester Advanced Level - Test Manager [Syllabus 2012]

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QUESTION 1

An agile development team decides to hire a tester who has always workeD.

-

in independent test teams, reporting the problems found in a defect tracking system

-

in safety-critical projects, with a stronger focus on the quality of the product than on time and budget. This agile team is focused on short-term goals to get the product released on time and within budget. Which of the following answers would you expect to be most likely true in this scenario?

A.

Agile teams like the presence of a tester in their teams and the tester will be able to adapt to the new context without any issue

B.

The developers will immediately follow the guidelines described by the tester

C.

The tester can continue to report the problems found in a defect tracking system and be more focused on the quality than on time and budget constraints

D.

The tester\\'s mission could be to verify adherence to requirements, instead of reporting formally the problems in a defect tracking system

Correct Answer: D

QUESTION 2

You are working on a project to develop an authentication system for an e-commerce website. This system provides two features: Registration and authentication. Two different development teams develop these two features.

There is a high likelihood that the delivery of the authentication feature to the test team will be three weeks later. To complete the registration the user must provide the following registration inputs: Name, surname, birth date, fiscal code and

he/she can select a username and a password.

A registered user can be a special user or a normal user. To be identified as a special user, he/she must also provide, during the registration process, a voucher possibly received from the IT department.

Access is granted only if a user is registered and the password is correct: In all other cases access is denied. If the registered user is a special user and the password is wrong, a special warning is shown on the system console.

You are currently performing a quality risk analysis using FMEA.

Based only on the given information, which of the following is NOT a product risk that could be identified during the quality risk analysis?

A. The late delivery of the authentication feature to the test team causes delays in the start of test execution and this could result in a shorter test period

B. The authentication system denies access for a special user with a wrong password, but doesn\\'t display a special warning on the system console

C. The authentication system grants access to a normal user with a wrong password

D. The authentication system grants access to a special user with a wrong password

Correct Answer: A

QUESTION 3

Which of the following statements about the TMMi test process improvement model is true?

A. In TMMi all the process areas at lower levels must be 75% complete by achieving specific and generic goals in order to claim the higher level

B. TMMi provides an approach for test process improvement such as the IDEAL (Initiating, Diagnosing, Establishing, Acting and Learning) model

C. TMMi has a staged architecture for process improvement with seven maturity levels

D. At TMMi level 1 testing is chaotic without a defined process, and it is often seen as the same as debugging

Correct Answer: D

QUESTION 4

Consider the following test strategies:

I. Consultative test strategy

II. Reactive test strategy

III. Analytical test strategy

IV. Process-compliant test strategy

Consider also the following examples of test activities:

1.

 Prioritize the test cases, based on the results of a FMEA analysis, to ensure early coverage of the most important areas and discovery of the most important defects during test execution

2.

 Execute usability testing driven by the guidance of a sample of users (external to the test team)

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3.

 Perform exploratory testing sessions throughout the system test phase

4.

 On an Agile project, execute tests that cover the test conditions identified for each user story of a feature planned for an iteration

Which of the following correctly matches each test strategy with an appropriate example?

A. I-2; II-3; III-4; IV-1

B. I-3; II-2; III-1; IV-4

C. I-1; II-2; III-3; IV-4

D. I-2; II-3; III-1; IV-4

Correct Answer: D

QUESTION 5

You are managing the system testing for a SOA based system. The integrated system consists of several subsystems:

-

A SOA middleware

-

A CRM (Customer Relationship Management) system

-

A BRM (Billing and Revenue Management) system

-

A SMS (Subscriber Management System) system and you performed a risk analysis based on these subsystems.

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	Test risk scores				Bug risk scores		
	Total	Pass	Failed	Not Run	Total	Open	Resolved
SOA	80,60	75,60	1,20	3,80	11,70	0,80	10,90
CRM	50,10	18,80	3,20	28,10	14,90	0,70	14,20
BRM	19,20	18,20	0,20	0,80	2,00	0,10	1,90
SMS	19,80	17,10	0,50	2,20	2,10	0,20	1,90

At the end of the scheduled period for test execution you produce a first classical report based on the traditional metrics of testing. Test pass/fail status and bug status (open/resolved) That table provides you a distorted picture of the quality

risk, because there is no indication of the risk level of the failed tests, the tests not run, or the open bugs. Thus, you produce the following table to solve this distortion issue:

In the table above, where you have introduced the concept of risk weighting, the highest risk test or bug report has a score of 1, while the lowest risk test or bug report has a score of 0.04.

Which of the following subsystems, based on the risk scores of the table, is most risky?

A. SOA

B. CRM

C. BRM

D. SMS

Correct Answer: B

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