

CTAL-TM_SYLL2012^{Q&As}

ISTQB Certified Tester Advanced Level - Test Manager [Syllabus 2012]

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QUESTION 1

Which of the following factors could negatively influence a review?

- A. Include people with the adequate level of knowledge, both technical and procedural
- B. Include people who are detail-oriented and scrupulous at finding issues
- C. Include as many people as possible in order to have more viewpoints about possible problems on the item under review
- D. Include people able to contribute to a clear, thoughtful, constructive and objective discussion

Correct Answer: C

QUESTION 2

Which of the following is an example of the test closure activity indicated as "lessons learned"?

- A. Archive all the test results of the acceptance testing phase
- B. Deliver a list of the open defects of a software product released into production to the service desk team
- C. Participate in a meeting at the end of a project aimed at better managing the events and problems of future projects
- D. Deliver an automated regression test suite, used during the system test phase of a software product released into production, to the team responsible for maintenance testing

Correct Answer: C

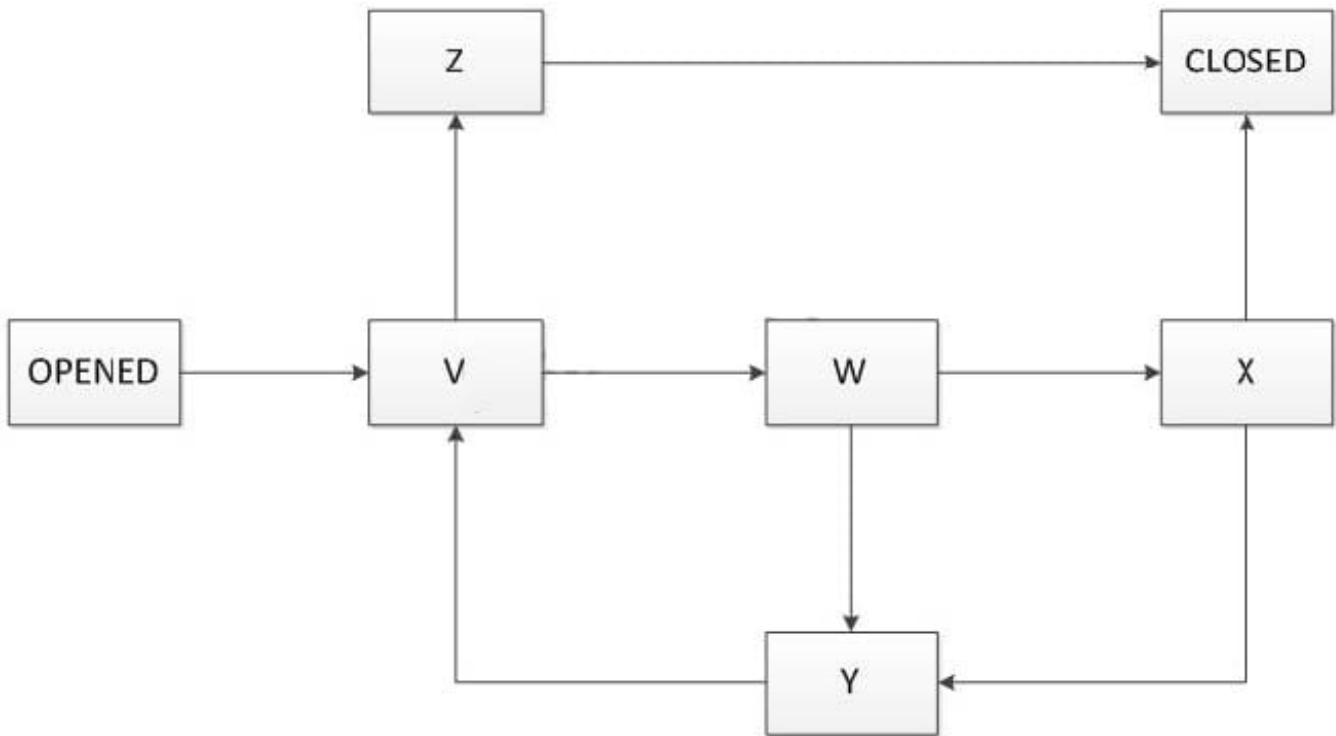
QUESTION 3

Assume you are working on a defect management process to be used by a software organization to track the current status of the defects reports for several projects.

When a defect is found for investigation a defect report is created in "Opened" state that is the unique initial state. The defect report status has also a unique finale state that is the "Closed" state.

The following state transition diagram describes the states of this defect management process:

Where only the initial ("Opened") and final ("Closed") states are indicated while the remaining states (V, W, X, Y, Z) have yet to be named.



Which of the following assignments would you expect to best complete the defect management process?

- A. V=Rejected , W=Corrected , X=Validated, Y=Re-Opened, Z=Assigned
- B. V=Assigned, W=Validated , X=Corrected, Y=Re-Opened, Z=Rejected
- C. V=Assigned, W=Corrected , X=Validated, Y=Re-Opened, Z=Rejected
- D. V= Corrected, W=Assigned, X=Validated, Y=Corrected, Z=Rejected

Correct Answer: C

QUESTION 4

Assume you are managing the system testing execution phase of a project.

The system test execution period for that project is scheduled for eighteen weeks and the release date is scheduled at the end of system testing.

During the sixth week of system test execution, at the staff meeting, the project manager informs you that the project deadlines are changed and the release date that is only three weeks ahead. This new release will not allow the completion

of the system tests. Suppose also that you have followed a risk-driven test approach for this project.

Which of the following statements represents the worst way to lead your test team in the next three weeks?

- A. Neglect your management activities and work side-by-side with your test team executing tests

B. Considering the executed tests, you should reduce the test coverage back on the risk analysis and adjust downward the priority of the associated risk items

C. Convince all the people of your test team that each of them is an important and needed member, and that their contribution is fundamental to the success of the team

D. Favor and encourage a proactive attitude where people ask for new tasks as soon as they finish their current tasks

Correct Answer: A

QUESTION 5

Assume you are managing a test automation project for a mission-critical system.

Because vendor provided tools and open source solutions don't meet the needs of this project, you ask your test team to develop a custom automation framework.

Which of the following management issues associated to the development of this custom automation framework is least likely to manage?

A. Proper testing for the custom automation framework must be performed

B. The custom automation framework will require an adequate documentation

C. The changes to the custom automation framework should be communicated to all external users of this tool under the GNU license

D. The custom automation framework will need proper maintenance

Correct Answer: C

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