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QUESTION 1

What are key success factors in message solving? (Choose two)

- A. Solve the customer`s issue - no more and no less.
- B. Put yourself in the customer`s shoes.
- C. At first, try to guess.
- D. Work without additional help.

Correct Answer: AB

QUESTION 2

During the execution of a dialog transaction, you receive an error message about a failed authority check. How could you analyze this? (Choose two)

- A. Use the F1 help to check the message ID and then apply the where-used list in transaction SE91.
- B. Analyze the entry in transaction SU53 (Authorization Data for User) and compare with the User Master Record.
- C. Create a Breakpoint on Statement AUTHORITY-CHECK and watch out for return codes other than 0.
- D. Get the name of the authorization object from the F1 help, navigate to its definition (in SE80) and apply the where-used list.

Correct Answer: BC

QUESTION 3

What can you do if a program behaves differently in batch than in a dialog? (Choose two)

- A. Search globally in the program for SY-BATCH.
- B. Run the program in dialog and change SY-BATCH in the debugger to simulate batch processing.
- C. Run the program in batch and click on DEBUGGING.
- D. Run the program in batch and select Environment Analysis.

Correct Answer: AB

QUESTION 4

What is the function of the F4 key? (Choose two)

- A. Display the possible entries.

- B. Search for possible entries.
- C. Add or remove a value to/from the list of possible entries.
- D. Display documentation on possible entries.

Correct Answer: AB

QUESTION 5

Which tool of the ABAP Workbench do you use to create global date types and database tables?

- A. ABAP Editor
- B. Data Dictionary
- C. Screen Painter

Correct Answer: B

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