EX0-102^{Q&As}

Microsoft Operations Framework Foundation

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QUESTION 1

Which statement of the IT service lifecycle is not correct?

A. It isolates risk to the Operate phase.

B. It addresses the design and delivery of the IT service.

C. It describes the life of an IT service.

D. It represents planning and optimizing the IT service to align with the business strategy.

Correct Answer: A

QUESTION 2

Of which Service Management Function (SMF) is monitoring the application of security measures a key element?

A. Incident Management

B. Security Administration

C. Security Management

D. Service Monitoring and Control

Correct Answer: C

QUESTION 3

Within the operations life cycle, which Operations Management Review follows the Changing Quadrant?

A. Change Initiation Review

B. Operations Review

C. Release Readiness Review

D. Service Level Agreement (SLA) Review

Correct Answer: C

QUESTION 4

What is the main difference between the Manage Layer and the other Phases?

A. It is the first activity of the lifecycle approach.

B. Its processes take place in all phases of the lifecycle.

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C. It is the closing activity of the lifecycle.

D. It is not part of the lifecycle at all.

Correct Answer: B

QUESTION 5

Which of the following is one of the four basic steps MOF and MSF follow in creating a new service solution?

A. build the solution

B. review the solution

C. rollout the solution

D. support the solution

Correct Answer: A

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