EX0-102^{Q&As}

Microsoft Operations Framework Foundation

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QUESTION 1

Which of the following is a key requirement for planning service solutions?

A. a managed IT environment

B. a milestone-driven implementation process

C. take the perspective of end-to-end services

D. understanding of the business and the operational requirements

Correct Answer: D

QUESTION 2

What is the Quality Goal of the Service Role Cluster?

A. A portfolio of business-aligned IT Services

B. Mutually beneficial relationships with service and supply partners

C. Quality customer support and a service culture

D. The design of OLAs to support the Service Level Agreements

Correct Answer: A

QUESTION 3

Why is the cooperation between MSF and MOF important?

A. Because MOF is based on MSF

B. Because MSF and MOF are based on ITIL

C. Because MSF is based on MOF

D. Because neither MOF nor MSF cover the entire IT life cycle

Correct Answer: D

QUESTION 4

How is the MOF guidance meant to be applied?

A. across service solutions

B. per function team

C. per platform

D. per service component

Correct Answer: A

QUESTION 5

How many Management Reviews are defined in the Manage layer?

A. None

B. One

C. Two

D. Three

Correct Answer: B

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