

EX0-102^{Q&As}

Microsoft Operations Framework Foundation

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QUESTION 1

Within the Tracking and Reporting step of the Risk Management Discipline, what is the purpose of a stakeholder or service status report?

- A. To communicate the effectiveness of IT Operations with regard to risks
- B. To communicate the overall risk to the service
- C. To involve the stakeholder in the Risk Management Discipline
- D. To receive approval for a request for change on security

Correct Answer: B

QUESTION 2

Which of the following Team Role Clusters takes part in the Changing Quadrant of the Process Model?

- A. the Operations Role Cluster
- B. the Release Role Cluster
- C. the Security Role Cluster
- D. the Service Role Cluster

Correct Answer: B

QUESTION 3

What can be viewed in the Risks by Services List?

- A. A small number of major risks.
- B. All the risks that have been identified.
- C. For which risks the probability might be considerably reduced.
- D. Where the consequences of a risk affect a specific business function.

Correct Answer: D

QUESTION 4

Which steps in the MOF Risk Management Process follow each other immediately?

- A. Analyzing and Prioritizing Risks - Planning and Scheduling Risk Actions

- B. Analyzing and Prioritizing Risks - Tracking and Reporting Risks
- C. Identifying Risks in Operations - Planning and Scheduling Risk Actions
- D. Identifying Risks in Operations - Tracking and Reporting Risks

Correct Answer: A

QUESTION 5

Which of the following is not a primary guideline for the MOF Team Model?

- A. building strong synergistic, virtual teams
- B. effectively responding to genuine business needs and demands
- C. providing great customer service
- D. utilizing IT automation and knowledge management tools

Correct Answer: B

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