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QUESTION 1

Which of the following is a primary activity in the value chain?

- A. Procurement.
- B. Firm infrastructure.
- C. Service.
- D. Technology development.

Correct Answer: C

QUESTION 2

Which ONE model is used for planning the training the support that people need as they adapt to change?

- A. The Concerns-Based Adoption Model.
- B. The Corporate Training Plan.
- C. The Capability Maturity Model.
- D. The Change Control Process Model.

Correct Answer: A

QUESTION 3

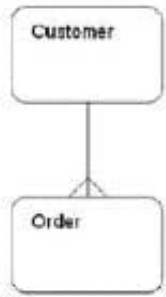
Cars, trucks and motorbikes are all types of vehicle. What structure could be used on a class model to model this?

- A. Generalisation
- B. Association class
- C. Exclusivity relationship
- D. The construct

Correct Answer: A

QUESTION 4

The entity relationship model below shows the relationship between Customer and Order. Which of the following business rules is correct?



- A. An order may be placed by many customers.
- B. A customer may place many orders.
- C. A customer may never place an order.
- D. An order need not be placed by a customer.

Correct Answer: B

QUESTION 5

The Business Activity Model shows the doing activities of a business system. Which element of CATWOE do these activities relate to?

- A. Transformation.
- B. Actors.
- C. Environment.
- D. Owner.

Correct Answer: A

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