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QUESTION 1

Which of the following statements about change and change management is correct?

- A. Change management should be considered right from the start of the project.
- B. Change management should first be considered in the design stage of the project.
- C. The management of change is the sole responsibility of the project manager.
- D. Social and cultural factors have little influence on the success of implementing changes.

Correct Answer: A

QUESTION 2

Which of the following is a perceived advantage of using workshops to investigate requirements?

- A. It reduces speed and productivity of the project.
- B. It is time-consuming to arrange and organise.
- C. It focuses on a narrow view of the area under investigation.
- D. It obtains buy-in and acceptance for the project,

Correct Answer: D

QUESTION 3

A business case for a project claims that the new system will provide managers with more time to think creatively about strategic issues. What would this be classified as in a cost- benefit analysis?

- A. An intangible cost.
- B. A tangible benefit.
- C. An intangible benefit.
- D. A tangible cost.

Correct Answer: C

QUESTION 4

The following requirement has been identified; The system must be able to record customer payments. What type of requirement is this?

- A. A functional requirement.

- B. A non-functional requirement.
- C. A general requirement.
- D. A technical requirement.

Correct Answer: A

QUESTION 5

An entity type is a template for its entity occurrences. Which of the following is a template for objects?

- A. A class.
- B. A use case.
- C. An operation
- D. An actor.

Correct Answer: A

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