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QUESTION 1

What does the parameter `\\confrole=monitor\\` in the INVITE message sent to Media Server indicate about this participant?

- A. is a customer
- B. is an agent
- C. is a supervisor doing silent monitoring
- D. is a supervisor doing whisper coaching
- E. has to be monitored by recording

Correct Answer: D

QUESTION 2

SIP Server 8 provides support for which of the following operating systems? (Choose 3 answers)

- A. HP-UX 11/V3
- B. MAC OS 10.5
- C. Real Hat Enterprise Linux 5-4
- D. MS Windows Server 2003
- E. MS Windows Server 2008

Correct Answer: CDE

QUESTION 3

You have 3 separate remote sites using SIP technology without PBX. One location has one MOH and one MCU server, second location has a one MOH and one treatment server and third site has one MOH and one recording Media Server installed. The whole contact center has a rate of 30calls/sec. What is the minimal number of SIP servers to be installed?

- A. 0
- B. 1
- C. 2
- D. 3

Correct Answer: C

QUESTION 4

You have 3 separate remote sites using SIP technology without P8X. One location has one MOH and one MCU server, second location has a one MOH and one treatment server and third site has one MOH and one recording Media Server installed. The whole contact center has a rate of 30calls/sec. What is the minimal number of Network SIP servers needed for this installation?

- B. 1
- C. 2
- D. 3

Correct Answer: C

QUESTION 5

Which statement is correct?

- A. Each SIP-capable endpoint can be used in 3PCC, but not IPCC.
- B. SIP Server supports both 1PCC and 3PCC.

Correct Answer: B

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