

# HP2-H08<sup>Q&As</sup>

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**QUESTION 1**

What is true regarding HP DriveLock if a user has forgotten the master password?

- A. The system board must be replaced.
- B. The BIOS must be reset.
- C. The security jumper on the system board must be replaced.
- D. The drive cannot be recovered; the user data is lost.

Correct Answer: D

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**QUESTION 2**

Which action should you suggest to a customer before you go onsite to replace an intermittently failing hard drive?

- A. Print all relevant error logs.
- B. Create a user ID.
- C. Back up important data.
- D. Provide the login password.

Correct Answer: C

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**QUESTION 3**

Which function do HP Care Packs provide?

- A. software patches and updates
- B. extended warranty support service
- C. additional sales assistance
- D. increased software functionality

Correct Answer: B

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**QUESTION 4**

You are working on a computer that does not detect any USB devices. You suspect that USB support is not enabled. Where do you verify this setting?

- A. hardware profiles

- B. on the USB device
- C. BIOS setup utility
- D. add/remove hardware option

Correct Answer: C

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**QUESTION 5**

From which two locations can you run the DPS test? (Select two.)

- A. the reset button on the power supply
- B. System BIOS Diagnostics Menu
- C. Windows Administrative tools
- D. HP Vision Field Diagnostics
- E. hpsetcfg tool

Correct Answer: BC

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