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QUESTION 1

Which HP product line is best suited for a customer who uses a manufacturing computer- aided design program?

- A. HP Tablet
- B. HP TouchSmart PC
- C. HP Mini Notebook
- D. HP Personal Workstation

Correct Answer: C

QUESTION 2

You are working on a computer that does not detect any USB devices. You suspect that USB support is not enabled. Where do you verify this setting?

- A. hardware profiles
- B. on the USB device
- C. BIOS setup utility
- D. add/remove hardware option

Correct Answer: C

QUESTION 3

You are trying to recover a password on an HP notebook PC with HP Startup Support Environment installed. Which key do you press to enter the HP SpareKey window?

- A. F1
- B. F4
- C. F7
- D. F12

Correct Answer: C

QUESTION 4

After performing a QuickRestore of an HP notebook, you discover that the restore partition is missing. What is the probable cause?

- A. The hard drive is faulty.
- B. The QuickRestore media is corrupted.
- C. QuickRestore media does not restore the partition.
- D. The Restore Partition option was not selected during the QuickRestore.

Correct Answer: D

QUESTION 5

You have upgraded the memory in a desktop, but the operating system detects 64MB less memory than was actually installed. What should you do first to find the cause?

- A. Verify that no third-party memory is installed.
- B. Check the disabled memory slot in BIOS.
- C. Check the disabled memory hole in the system BIOS.
- D. Determine the amount of shared video memory.

Correct Answer: D

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