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**QUESTION 1**

Where can you enable hardware RAID on an HP workstation?

A. from the Device Manager

B. in the system Bios

C. at the Control Panel

D. on the hard drive jumpers

Correct Answer: B

**QUESTION 2**

After installation of a new PC, the customer reports that it is running very slow over the network. What is the most likely cause?

A. The IP address is incorrect.

B. DHCP is disabled.

C. The memory needs to be replaced.

D. The Ethernet card has autonegotiated 10Mb speed.

Correct Answer: D

**QUESTION 3**

Which statement about SATA II is correct?

A. SATA II supports native command queuing (NCQ).

B. SATA II is more power-efficient than SATA I devices.

C. SATA II cables can be folded safely.

D. SATA II can daisy chain up to six drives.

Correct Answer: A

**QUESTION 4**

What is the recommended electrostatic discharge (ESD) precaution that you should take before starting work on a computer?

A. Use a power outlet to ground the computer.

B. Store all electronic parts in a plastic bag.

C. Touch a metallic portion of the case to establish ground.

D. Put on a grounded wrist strap.

Correct Answer: D

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**QUESTION 5**

What minimum configuration is required in order to access the embedded SATA RAID configuration tools? (Select two.)

A. The minimum required memory must be installed.

B. RAID/AHCI SATA emulation must be enabled.

C. System firmware must be updated.

D. A second SATA hard drive must be added.

E. RAID must be enabled in the BIOS.

Correct Answer: DE

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