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QUESTION 1

What can you do with an HP MultiBay or Upgrade Bay?

- A. Install an additional hard drive or optical drive.
- B. Install additional RAM memory.
- C. Daisy chain up to two SCSI hard drives.
- D. Install Bluetooth or wireless LAN devices.

Correct Answer: A

QUESTION 2

Which statement best describes the function of HP Wireless Assistant?

- A. It displays information about devices such as PC cards.
- B. It uses the Windows Zero Configuration Utility.
- C. It displays information about whether the wireless network is enabled or disabled.
- D. It enables and disables the integrated wireless devices on a notebook.

Correct Answer: D

QUESTION 3

A customer has reported intermittent lockups on a computer kept inside an enclosed cabinet. What is the most likely cause?

- A. electrostatic discharge (ESD)
- B. radio frequency interference (RFI)
- C. high temperature
- D. excessive vibration

Correct Answer: C

QUESTION 4

Which component has failed when the Power-On LED blinks red and beeps six times?

- A. system board

- B. system memory
- C. video card
- D. power supply

Correct Answer: C

QUESTION 5

A customer reports a computer that locks up at the HP Invent logo screen at POST. What could be causing this? (Select two.)

- A. third-party hardware
- B. monitor
- C. power management settings
- D. corrupted operating system
- E. incorrectly seated memory

Correct Answer: AE

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