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**QUESTION 1**

Which of the following types of activity help identify the KPI's of an organisation?

- A. The doing activities.
- B. The monitoring activities.
- C. The control activities.
- D. The planning activities.

Correct Answer: D

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**QUESTION 2**

The Boston Box may be used to analyse the portfolio of businesses owned by an organisation. Which of the following animals does it use in its term for businesses that have low market share in a market with low growth?

- A. Cow.
- B. Cat.
- C. Dog.
- D. Goat.

Correct Answer: C

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**QUESTION 3**

The term CATWOE provides a framework for defining and analysing business perspectives. In a project, which letter of CATWOE should be first understood by the business analyst?

- A. The Owner.
- B. The Customer.
- C. The Weltanschauung or world-view.
- D. The Actor.

Correct Answer: C

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**QUESTION 4**

A stakeholder in a project has been classified as having no interest but high power/influence on the power/interest grid. Which of the following would be an appropriate way of managing this stakeholder?

- A. Ignore.
- B. Watch.
- C. Keep on side.
- D. Keep informed.

Correct Answer: B

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#### **QUESTION 5**

How would usability and performance requirements be classified?

- A. As general requirements.
- B. As technical requirements.
- C. As functional requirements.
- D. As non-functional requirements.

Correct Answer: D

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