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QUESTION 1

Which of the following is a perceived advantage of using workshops to investigate requirements?

- A. It reduces speed and productivity of the project.
- B. It is time-consuming to arrange and organise.
- C. It focuses on a narrow view of the area under investigation.
- D. It obtains buy-in and acceptance for the project,

Correct Answer: D

QUESTION 2

A process model has been produced which includes diamond-shaped symbols. What does this diamond-shaped symbol represent in the model?

- A. A document.
- B. An event.
- C. A manual process.
- D. A decision.

Correct Answer: D

QUESTION 3

Style guides, manuals and job descriptions are examples of what type of knowledge?

- A. Explicit.
- B. Implicit.
- C. Tacit.
- D. Organisational.

Correct Answer: A

QUESTION 4

Which of the following statements about outsourcing of systems development is correct?

- A. It has meant that it is no longer necessary for analysts to define rigorous, accurate and complete user requirements.

- B. It has eliminated the need for effective contract management between the customer and the supplier of the outsourcing.
- C. It has been a significant catalyst in organisations for the development of a business analysis function.
- D. It has meant that the programming of solutions is usually undertaken in countries where labour costs are high.

Correct Answer: C

QUESTION 5

Who should be defined as the owner of a risk?

- A. The person who documented the risk in the risk register.
- B. The person who identified the risk in the initial requirements analysis.
- C. The person responsible for defining the probability of the risk.
- D. The person best placed to take the necessary counter-measures to the risk.

Correct Answer: D

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