

# JK0-017<sup>Q&As</sup>

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#### **QUESTION 1**

A project manager has an initial problem with a remote team members performance. Which of the following is the BEST form of communication to address this issue?

- A. Formal written communications
- B. Informal written communications
- C. Informal verbal communications
- D. Formal verbal communications

Correct Answer: C

#### **QUESTION 2**

Which of the following is true of a work breakdown structure (WBS)? (Select Two).

- A. It consists of work packages at the top level which are decomposed to increasingly detailed levels.
- B. It is a quantitative analysis tool used in quality management to analyze defects.
- C. Each descending level represents an increasing detailed definition of the project work.
- D. It is developed during the planning process and used to create the project scope statement.
- E. It organizes and defines the total scope of the project.

Correct Answer: CE

#### **QUESTION 3**

Several project tasks cannot be completed because local resources are not available. The project manager has to outsource the work to find qualified resources. Which of the following risk responses is the project manager using?

- A. Acceptance
- B. Mitigation
- C. Transference
- D. Avoidance

Correct Answer: C

#### **QUESTION 4**

Which of the following is a reason why the project kick-off meeting is important?



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- A. It will introduce the team to the projects goals and objectives.
- B. It will provide a detailed timeline for the project and its deliverables.
- C. It will make the executive sponsor aware of project expectations.
- D. It will define the scope of the project.

Correct Answer: A

#### **QUESTION 5**

Which of the following sequences represents the correct order for implementing a change request?

- A. Change is requested, change impact analyzed, change request submitted to board, change request approved, change implemented.
- B. Change is requested, change implemented, change impact analyzed, change request submitted to board, change request approved.
- C. Change is requested, change request submitted to board, change impact analyzed, change request approved, change implemented.
- D. Change is requested, change request submitted to board, change request approved, change implemented, change impact analyzed.

Correct Answer: A

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