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QUESTION 1

Which of the following types of Ethernet should be used if a technician has no choice but to run cable along fluorescent lighting arrays in a suspended ceiling?

- A. STP
- B. RG-6
- C. PVC
- D. UTP

Correct Answer: A

QUESTION 2

Which of the following connection types would MOST commonly be found on a laptop to display out to an external monitor? (Select TWO).

- A. PS/2
- B. Serial
- C. VGA
- D. RCA
- E. HDMI

Correct Answer: CE

QUESTION 3

Best business practices in IT include.

- A. always suggesting the fastest route to fix the problem.
- B. following up with a customer to verify satisfaction.
- C. always suggesting the least expensive option.
- D. offering all possible choices to a customer.

Correct Answer: B

QUESTION 4

The process of voltage control to limit the volume of liquid delivered is used in:

- A. laser printers.
- B. thermal printers.
- C. impact printers.
- D. inkjet printers.

Correct Answer: D

QUESTION 5

Which of the following allows a technician to enable support for a USB 1.1 device?

- A. MBR
- B. HCL
- C. BIOS
- D. AGP

Correct Answer: C

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