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QUESTION 1

A user is running a RAID 0 array and has problems with one of the drives. Which of the following actions will the technician take NEXT?

- A. Replace the failing drive and let the RAID recover.
- B. Add an additional drive to the array and let the RAID recover.
- C. Replace the drive; all the data is lost and cannot be recovered.
- D. Remap the RAID array to another drive letter to recover the data.

Correct Answer: C

QUESTION 2

Joe, an employee, has just migrated from the Marketing department to the Accounting department and cannot save files to the Accounting share. He is a member of both the Marketing and Accounting security groups. A technician discovers the following permissions are in effect for the Accounting share:

Share permissions: Everyone - Full Control

NTFS permissions: Accounting - Full Control, Marketing - Deny All.

Which of the following should the technician do to enable Joe to save files to the Accounting share without compromising security?

- A. Remove Joe from the Marketing group
- B. Ask Joe to resave the file, as the permissions are correct
- C. Grant the Accounting group Full Control share permissions
- D. Remove the Deny permission for the Marketing group

Correct Answer: A

QUESTION 3

A technician has a client's laptop that is randomly shutting down. Which of the following is the FIRST step of the troubleshooting theory that the technician will perform to resolve the laptop's issue?

- A. Document finding, actions, and outcomes
- B. Identify the problem
- C. Establish a theory
- D. Establish a plan of action to resolve the problem

Correct Answer: B

Reference: <http://compcamp.blogspot.com/2011/10/comptia-six-step-troubleshooting.html>

QUESTION 4

A technician has discovered two PCs with the same name being used on the network. Which of the following BEST describes what has been happening and how to resolve the problem?

- A. Both users can log in but only one can access company shares; both PCs need their network names changed.
- B. Only one user can log in; one PC needs to have its network name changed.
- C. Both users can log in and access company shares; one PC needs to have its network name changed.
- D. Neither user can log in; one PC needs to have its network name changed.

Correct Answer: B

QUESTION 5

Which of the following will help limit unauthorized access to a mobile device?

- A. Remote wipes
- B. Screen locks
- C. Geotracking
- D. Antivirus software

Correct Answer: B

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