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QUESTION 1

Which of the following BEST prevents attackers from accessing network equipment?

- A. Firewall
- B. Privacy filter
- C. Antivirus software
- D. Server

Correct Answer: A

QUESTION 2

A user has downloaded and installed a browser add-on that causes the browser to hang. The PC has very slow system response when rebooted. Which of the following should a technician do to troubleshoot this problem?

- A. Run System Restore, update antivirus program, and run an antivirus scan.
- B. Remove all Internet temporary files, run an antivirus scan, and reboot using Last Known Good Configuration.
- C. Remove all temporary files, turn off System Restore, update and run an antivirus scan.
- D. Run an antivirus scan, Run Disk Cleanup, and reboot into Safe Mode.

Correct Answer: C

This might be the sign of a virus infecting the system. First, remove all temporary Internet files on your computer. Viruses are downloaded through software or a webpage. And normally it resides in Temporary Internet Files folder. Now turn off system restore because you don't want to load a previous state on the computer with the virus still lingering the digital wild. Run an antivirus program to clean infected files.

QUESTION 3

A technician has discovered that there is an issue with the configuration of DirectX. Which of the following utilities would allow the technician to resolve this issue?

- A. MSINFO32
- B. DXDIAG
- C. REGEDIT
- D. MSCONFIG

Correct Answer: B

QUESTION 4

Which of the following, when implemented on an unsupervised public kiosk which is used by walk-ins, increases its security posture the MOST?

- A. Rename the administrator account.
- B. Implement a screensaver.
- C. Use strong passwords.
- D. Disable guest access.

Correct Answer: C

QUESTION 5

A technician is trying to setup a non-domain user account on a workstation, but receives the following error message "Password does not meet the complexity requirements." Which of the following utilities should the technician use to identify the criteria?

- A. Local Security Policy
- B. Users and Groups
- C. Performance Monitor
- D. MSCONFIG

Correct Answer: A

Reference: <http://www.tomshardware.com/forum/23713-63-password-meet-password-policy-requirements>

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