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QUESTION 1

Which of the following application development methods delivers the BEST performance?

A. Hybrid

B. Native

C. Java

D. Web app

Correct Answer: B

QUESTION 2

A mobile administrator receives a call from Joe, an end user, who finished a successful iOS upgrade while traveling but none of his data was restored. Joe backed up his data before he left his home network. Which of the following would cause this issue?

A. Joe\\'s synchronization software account has not been setup.

B. The machine does not have Joe\\'s synchronization software installed.

C. The mobile device backup was corrupt and unable to load.

D. Joe ran out of signal strength during the restore.

Correct Answer: B

QUESTION 3

The IT department is contacted by Joe, an end-user, who is unable to connect to the corporate IPsec VPN from outside of his corporate network. Joe confirms he can connect to popular web pages. Which of the following would cause this issue?

A. Port 80 is blocked

B. Port 587 is blocked

C. Port 4200 is blocked

D. Port 5223 is blocked

Correct Answer: C

QUESTION 4

Joe, an end-user, reports that his smart phone has been lost. Which of the following should a helpdesk staff member

perform FIRST?

A. Call the phone number associated with the device.

B. Follow the approved response to the incident.

C. Lock or disable all of Joe\\'s network accounts.

D. Initiate a remote wipe of Joe\\'s device.

Correct Answer: B

QUESTION 5

When mobile users roam from one point of a building to another, their connection drops and they have to reinitiate pending downloads. The administrator determines that the signal is weak in certain areas of the building. Which of the following is the BEST way of addressing this issue?

A. Identify areas as known dead zones for wireless connectivity

B. Increase the signal strength in the mobile device

C. Use a different SSID while roaming the building

D. Strengthen AP signal and AP device placement

Correct Answer: D

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