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QUESTION 1

A user on a mobile device is unable to access a video-sharing website. Other network connectivity is working normally. Which of the following actions should the administrator perform to troubleshoot the situation? (Select TWO).

A. Check MAC address

B. Check APNS

C. Check user group

D. Check WiFi settings

E. Check MDM policy

Correct Answer: CE

QUESTION 2

An MDM console works with which of the following layers of the OSI model?

A. Application

B. Session

C. Transport

D. Presentation

Correct Answer: A

QUESTION 3

A user traveling overseas is in a place where there is access to WiFi. The user can receive email and talk using VoIP, but cannot place or receive phone calls. Which of the following is the MOST likely cause of this issue?

A. The phone will need a new SIM card

B. Incompatible cellular technology

C. ICCID needs to be changed

D. IMEI needs to be changed

Correct Answer: B

QUESTION 4

Ann, a user, wants to configure the email client on her newly purchased mobile device. Ann wants to ensure that the

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phone email client and the email server stay synchronized at all times, and that offline changes to the read status of an email will be synchronized once the phone is online. Which of the following should she configure?

A. IMAP

B. SSMTP

C. POP

D. SMTP

Correct Answer: A

QUESTION 5

Ann, an employee, works remotely most of the time, only visiting the office for quarterly meetings. During one of these visits, a wireless technician picks up a new network that seems to be broadcasting from Ann\\'s laptop. Which of the following types of networks has the technician encountered?

A. WLAN

B. Point-to-point

C. VPN

D. Ad-hoc

Correct Answer: D

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