



MB2-702^{Q&As}

Microsoft Dynamics CRM 2013 Deployment

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**QUESTION 1**

You need to enable the Microsoft SQL Server services that are required before you install Microsoft Dynamics CRM Server. Which two services should you enable? Each correct answer presents part of a solution.

- A. SQL Server Profiler
- B. SQL Server Agent
- C. SQL Server Analysis Service
- D. SQL Server full-text search

Correct Answer: BD

QUESTION 2

You need to upgrade Microsoft Dynamics CRM from the Workgroup Edition to the Server Edition. What should you do?

- A. You cannot upgrade from the Workgroup Edition to the Server Edition.
- B. Reinstall Microsoft Dynamics CRM over the existing installation by using the Server Edition setup files.
- C. In Deployment Manager, use the Edit Organization Wizard to change the properties of the organization from the Workstation Edition to the Server Edition.
- D. In Deployment Manager, click Change Product Key and enter the 25-character alphanumeric product key for the Server Edition.

Correct Answer: D

QUESTION 3

Your company has a subscription for Microsoft Dynamics CRM Online. You install Microsoft Dynamics CRM Client for Microsoft Office Outlook and you install the most current update rollup. You have many users who work from home, so you

configure Microsoft Dynamics CRM Client for Outlook to work in offline mode.

A new update rollup is released. You verify that the version of the Microsoft Dynamics CRM Online organization is the same version as the new update rollup.

Users who work from home do NOT have Microsoft Update configured to download and apply updates automatically for Microsoft applications.

What is the impact of the new update rollup on the users who work from home?



- A. Users can continue to use Microsoft Dynamics CRM Client for Outlook. The new update rollup will be installed automatically the next time that the users connect to the Microsoft Dynamics CRM Online organization by using Microsoft Dynamics CRM Client for Outlook.
- B. Users can continue to use Microsoft Dynamics CRM Client for Outlook, but they cannot work offline because the version of the update rollup on the client software is different than the version in the Microsoft Dynamics CRM Online organization.
- C. Users can continue to use Microsoft Dynamics CRM Client for Outlook and work offline even though the version of the update rollup on the client software is different than the version in the Microsoft Dynamics CRM Online organization.
- D. Users cannot use Microsoft Dynamics CRM Client for Outlook because the update rollup version of the client software is different than the version in the Microsoft Dynamics CRM Online organization.

Correct Answer: C

QUESTION 4

You perform an in-place upgrade from Microsoft Dynamics CRM 2011 to Microsoft Dynamics CRM 2013. Which component upgrades automatically?

- A. Microsoft Dynamics CRM 2011 Email Router
- B. Microsoft Dynamics CRM 2011 organization databases
- C. Microsoft Dynamics CRM Connector for SQL Server Reporting Services
- D. Microsoft Dynamics CRM 2011 Client for Microsoft Office Outlook

Correct Answer: C

QUESTION 5

Which combination of client software provides full access to Microsoft Dynamics CRM?

- A. Windows 8 with Google Chrome
- B. Windows 7 with Apple Safari
- C. Windows XP with Mozilla Firefox
- D. Windows 7 with Internet Explorer 7

Correct Answer: D



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