



MB2-866^{Q&As}

Microsoft Dynamics CRM 2011, Customization and Configuration

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**QUESTION 1**

In Microsoft Dynamics CRM 2011, you are modifying a custom entity that has the Queues, Auditing, Mail Merge and Document Management options enabled.

Which option cannot be disabled?

- A. Queues
- B. Auditing
- C. Mail Merge
- D. Document Management

Correct Answer: A

QUESTION 2

A company uses Microsoft Dynamics CRM 2011. You need to audit data changes in fields. Which of the following should you enable for auditing? (Choose all that apply.)

- A. the field
- B. the entity
- C. the user
- D. the team
- E. the organization

Correct Answer: EBA

QUESTION 3

You need to customize multiple Microsoft Dynamics CRM 2011 forms to display a third-party Microsoft Silverlight component.

What should you do?

- A. Create a Silverlight (XAP) web resource. Customize each of the CRM forms to include the XAP web resource.
- B. Create a Data (XML) web resource that references the Silverlight component. Customize each of the CRM forms to include the XML web resource.
- C. Create a Web Page (HTML) web resource. Add Silverlight XAML to the web resource. Customize each of the CRM forms to include the HTML web resource.
- D. Copy the Silverlight component to the ISV folder on the CRM web server. Customize each of the CRM forms to include an Iframe that references the Silverlight component.



Correct Answer: A

QUESTION 4

A company uses Microsoft Dynamics CRM 2011. Which of the following chart configurations supports data drill-down?

- A. an imported stacked (comparison) user chart
- B. an imported stacked (comparison) system chart
- C. a chart with a category axis displaying a searchable field
- D. a chart that you are viewing from a list of associated records

Correct Answer: C

QUESTION 5

Which types of fields can have field-level security enabled? (Choose all that apply.)

- A. a built-in field of a built-in entity
- B. a custom field of a built-in entity
- C. a built-in field of a custom entity
- D. a custom field of a custom entity

Correct Answer: DB

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