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Microsoft Dynamics CRM 2011, Customization and Configuration

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QUESTION 1

In Microsoft Dynamics CRM 2011, you are modifying a custom entity that has the Queues, Auditing, Mail Merge and Document Management options enabled.

Which option cannot be disabled?

A. Queues

B. Auditing

C. Mail Merge

D. Document Management

Correct Answer: A

QUESTION 2

A company uses Microsoft Dynamics CRM 2011. You need to audit data changes in fields. Which of the following should you enable for auditing? (Choose all that apply.)

A. the field

B. the entity

C. the user

D. the team

E. the organization

Correct Answer: EBA

QUESTION 3

You need to customize multiple Microsoft Dynamics CRM 2011 forms to display a third-party Microsoft Silverlight component.

What should you do?

A. Create a Silverlight (XAP) web resource. Customize each of the CRM forms to include the XAP web resource.

B. Create a Data (XML) web resource that references the Silverlight component. Customize each of the CRM forms to include the XML web resource.

C. Create a Web Page (HTML) web resource. Add Silverlight XAML to the web resource. Customize each of the CRM forms to include the HTML web resource.

D. Copy the Silverlight component to the ISV folder on the CRM web server. Customize each of the CRM forms to include an Iframe that references the Silverlight component.

Correct Answer: A

QUESTION 4

A company uses Microsoft Dynamics CRM 2011. Which of the following chart configurations supports data drill-down?

A. an imported stacked (comparison) user chart

B. an imported stacked (comparison) system chart

C. a chart with a category axis displaying a searchable field

D. a chart that you are viewing from a list of associated records

Correct Answer: C

QUESTION 5

Which types of fields can have field-level security enabled? (Choose all that apply.)

A. a built-in field of a built-in entity

B. a custom field of a built-in entity

C. a built-in field of a custom entity

D. a custom field of a custom entity

Correct Answer: DB

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