

MOFF^{Q&As}

Microsoft Operations Framework Foundation (EX0-102)

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QUESTION 1

Does the concept identify what a project team can accomplish within its constraints? Does the concept identify what a project team can accomplish within its constraints?

- A. Yes
- B. No

Correct Answer: B

QUESTION 2

Which is a correct statement about the Deliver Phase?

- A. It creates an IT strategy to provide value to the business strategy.
- B. It is the foundational layer for MOF.
- C. It incorporates the best practices of the Microsoft Solutions Framework.
- D. It has four SMFs.

Correct Answer: C

QUESTION 3

The purpose of the Policy and Control MR is to provide IT management with an understanding of what?

- A. How risks to achieving goals are being addressed.
- B. A prediction of the burden of control so that it can adjust appropriately for desired benefits during the operational stage.
- C. An evaluation of external policy mandates as given by the Service Level Manager.
- D. Whether control environment is legal.

Correct Answer: A

QUESTION 4

What does the focus of the Team SMF in the Plan Phase include?

- A. Change evaluated across dimensions
- B. General regulatory environment
- C. Principles for effective strategic thinking

D. Principles for organizing operations work

Correct Answer: C

QUESTION 5

Which of the following is a requirement for successful implementation of IT Service Management?

- A. guidance in operating Microsoft's platforms
- B. measurable evidence of benefit to build a business case
- C. using MSF as the software development and deployment approach
- D. using the seven books of ITIL

Correct Answer: B

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