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QUESTION 1

When a change enters your program requirements you must update all of the following documents except for which one?

A. Program work breakdown structure

B. Program activity list

C. Program charter

D. Program scope

Correct Answer: C

QUESTION 2

There are 1,500 doors to be installed in Tom\\'s program. Each of the 1,500 doors is required by the building code to swing into the room rather than swing out into the hallways. It has come to Tom\\'s attention that part of the team installing the doors has installed nearly 200 doors to swing into the hallway rather than into the rooms. Tom instructs the team to fix the problem. What type of action has Tom taken in this instance?

A. Scope control

B. Defect repair validation

C. Team development

D. Defect repair

Correct Answer: D

QUESTION 3

A program will generate revenue for several years after it ends. The program manager and the operations manager, who are accountable for managing the benefits after program closure, are in disagreement. The operations manager is concerned that information necessary for managing the processes and benefits after program closure will be unavailable. The program manager expresses that managing the benefits after program closure is not within the scope and must be managed through the scope management plan.

What should the program sponsor do?

A. Direct the operations manager to allocate a resource to the program to ensure that knowledge transfer and process development occur before closure.

B. Direct the operations manager to allocate the necessary resources to establish proper plans for accepting the benefits and processes after program closure.

C. Direct the program manager to develop the necessary plans to ensure benefits can be transitioned and sustained after program closure.

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D. Direct the program manager to assess the impact of this change and follow the established change management process.

Correct Answer: C

QUESTION 4

Robert is the program manager for his organization which operates in a matrix structure.

Resources in Robert\\'s program will be utilized on several projects in and out of his program. He wants to be certain that all of the resources will be planned accordingly and that the project managers communicate with one another about when

the resources will be needed and utilized in the projects. What plan should Robert create along with the project managers to ensure that the resources are scheduled and managed effectively?

A. Resource management plan

B. Program management calendar

C. Schedule management plan

D. Resource calendar

Correct Answer: A

QUESTION 5

A multi-year complex program will deliver advanced driver assistance system (ADAS) components for autonomous vehicles. Several key stakeholders are concerned because they have not been regularly involved with the program and do not understand the program\\'s benefits.

What should the program manager do to address these key stakeholders\\' concerns?

A. Meet with the stakeholders and update the stakeholder map.

B. Create a progress report to share with stakeholders after the next status meeting.

C. Capture stakeholder expectations, and revise the stakeholder engagement plan.

D. Update the communications management plan after meeting with the program steering committee.

Correct Answer: C

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